

Sri Lanka Banking Sector Roundup - 9MCY25

Glossary: Classification of Sri Lankan banks used in this document

Government Banks (3 banks)



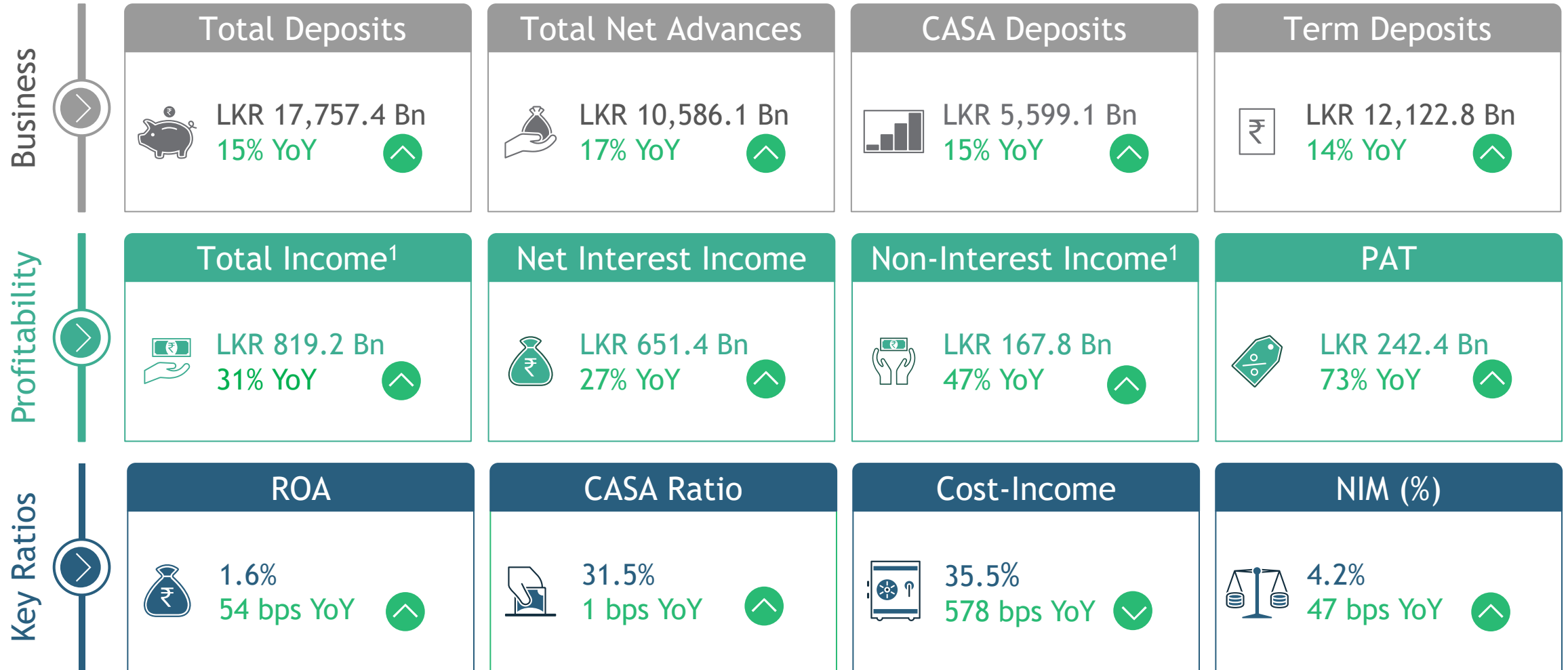
Large Private Banks (3 banks)



Mid-sized Private Banks (4 banks)



9MCY25 results: Banking industry snapshot



1. Calculated as Net Total income and Net Non-Interest Income
 Analysis has been made based on 3 Government Banks, 3 Large Private Banks and 4 Mid-Sized Private Banks
 Source: Financial Results, Investor Presentation; BCG analysis

Summary Snapshot (I/II)



Macro Trends

- **Economic growth:** Sri Lanka's real GDP grew 4.9% YoY in Q2CY25, supported by stronger industrial activity and stable financial conditions
 - GDP composition: Agriculture 8.4%, Industry 28.1%, Services 56.7%, and Taxes less Subsidies on Products 6.8%
- **Economic landscape:**
 - Agriculture expanded 2.0% YoY, industrial output grew 5.8%, and services increased 3.9%
 - Growth was led by manufacturing (3.7% YoY), construction (8.5% YoY), and mining & quarrying (16.6% YoY), highlighting continued industrial momentum



Key Performance Indicators

- **Profitability:** The banking industry posted an 73% YoY increase in net profit (Government banks +159%, Private banks +39%) driven by margin expansion and decline in provisions
 - Growth in profits of private bank is majorly driven by reversal of impairment charges while Government banks saw strong NII growth (63% YoY)
 - Pre-Provisioning Operating Profit (PPOP) of government banks surged 110% YoY, while private banks recorded 14% YoY growth
- **Operational efficiency:** Cost-to-Income Ratio (CIR) improved 578 bps to 35.5%, reflecting stronger revenue growth and cost optimization across the sector

Summary Snapshot (II/II)



Business

- **Credit:** Robust credit growth of 17.1% YoY in 9MCY25
 - CD ratio stood at 59.6%, up 129 bps YoY, driven by prudent lending and consistent deposit inflows
- **Deposits:** Total deposits grew 14.5% YoY, led by strong growth in Other Deposits¹ (67% YoY)
 - Industry CASA Ratio: 31.5%
 - YoY Growth - CASA: 14.6%, TD: 14.4%



NPA & Risk Mgmt.

- **Stage 3 Loans Ratio:**
 - Asset quality strengthened across Large and Mid-Sized Private Banks, while most Government Banks reported a marginal ease from elevated levels
- **Capital Adequacy:** All banks report healthy capital buffers well above regulatory norms, reinforcing financial strength and supporting profitability, resilience, and risk-absorption capacity



Digital & Payments

- **Digital Payments:**
 - Commercial Bank of Ceylon has become the first Sri Lankan bank to enable Google Pay for Visa cards, leveraging Google Wallet and Visa's tokenization for secure, tap-and-pay digital transactions
 - Commercial Bank is also deploying an enterprise-grade omni-channel POS network across Abans' 400+ outlets, enabling all major card and QR payments and advancing Sri Lanka's cashless retail ecosystem
 - Visa and HNB have globally debuted "Visa Accept" in Sri Lanka, enabling micro-businesses to accept digital payments instantly via mobile phones and driving financial inclusion and cashless adoption

1. Other Deposits consists of Certificate of deposits, Margin deposits, Call deposits etc.
Analysis has been made based on 3 Government Banks, 3 Large Private Banks and 4 Mid-Sized Private Bank

Banking sector overview



Macro Indicators



Business: Advances & Deposits



Key Performance Indicators - Banking Sector



NPA & Risk Management



Branch Efficiency and Employee Productivity



Digital in Banking



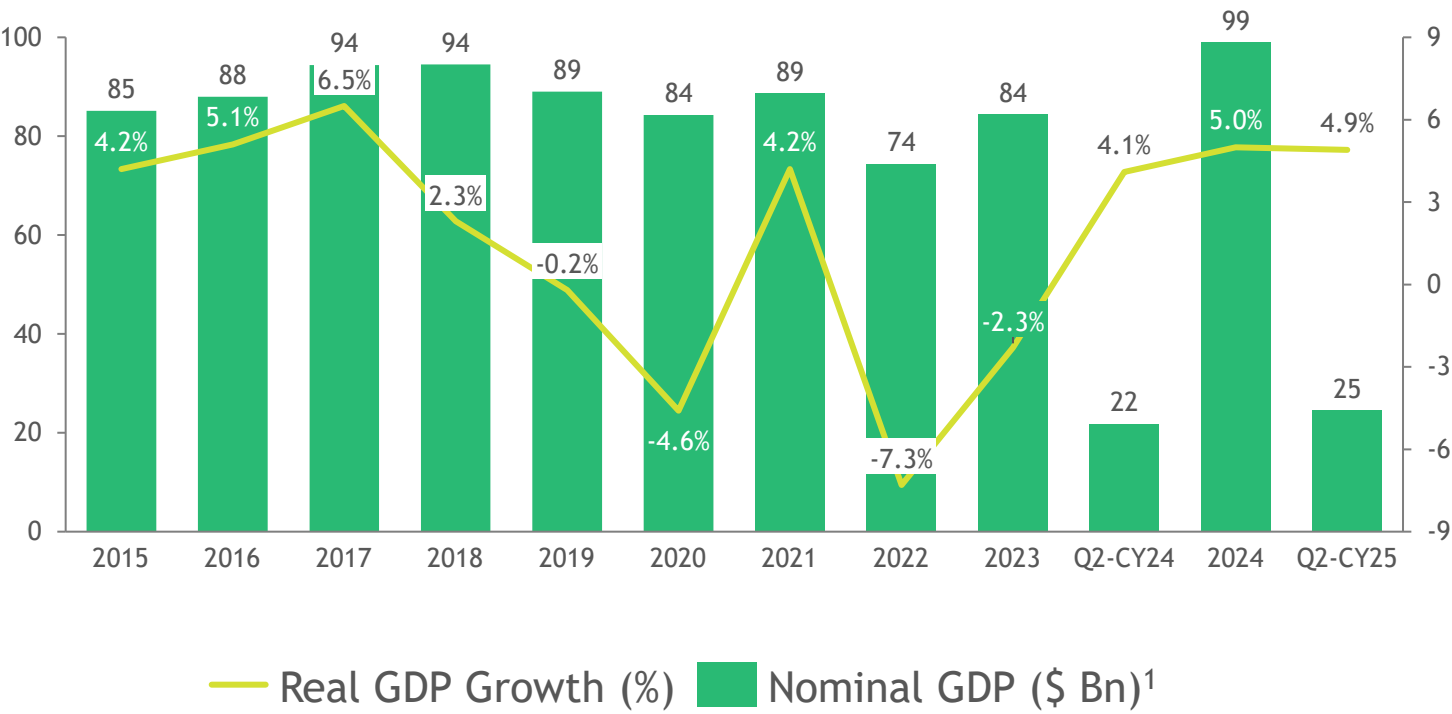
Key Regulatory Measures



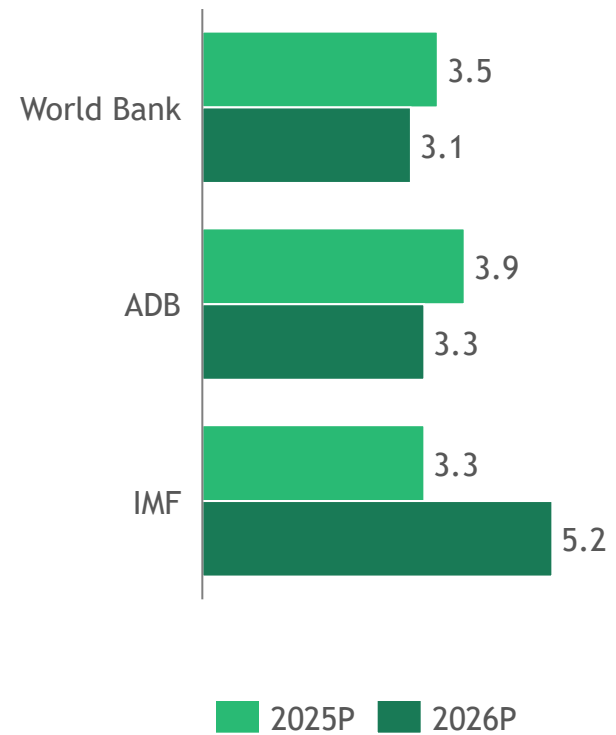
Individual Player Performance

Sri Lanka's economy expanded by 4.9% YoY in Q2CY25; eighth continuous quarter of expansion

Gross Domestic Product (GDP)



GDP growth forecast²



1. Nominal GDP in Billion USD 2: Forecast are likely to be revised further
 Source: Central Bank of Sri Lanka; World Bank; BCG analysis



Sectoral GDP Growth (%): Agricultural, Industrial & Services activities all reported increases; taxes less subsidies spiked 13.5% on higher vehicle inflows



1. Industry includes Mining and quarrying; Manufacturing; Electricity, gas, steam and air conditioning supply; Water collection, treatment and supply; Sewerage, Waste collection, treatment and disposal activities; materials recovery

Note: Growth (%) for each quarter calculated over the same quarter of the previous year

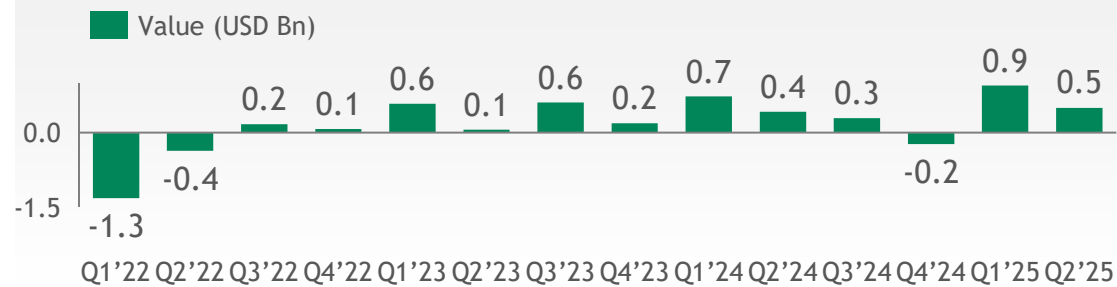
Source: Central Bank of Sri Lanka; Press Search; BCG analysis



Mixed Macroeconomic Signals | Reserves strengthen as external pressures ease, but Fiscal risks persist

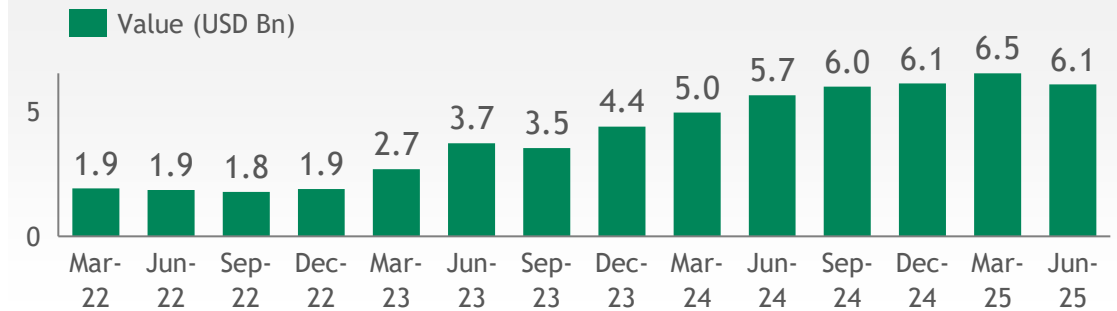
Current Account Balance

Current account widened on stronger services & secondary-income surge



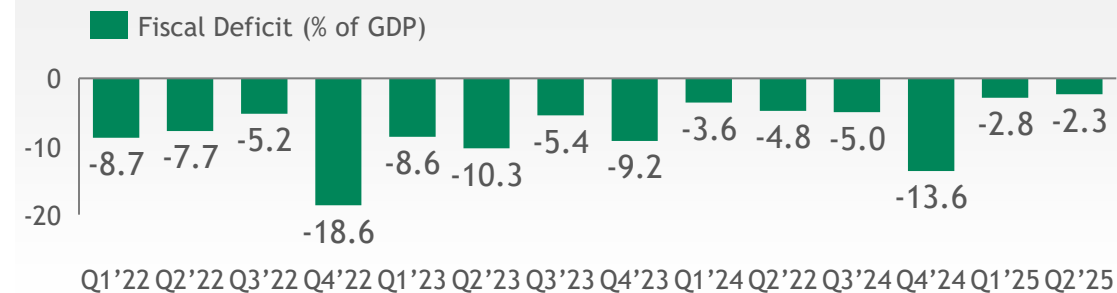
Forex Reserves

Forex reserves strengthen, up 7.5% YoY (since Jun'24)



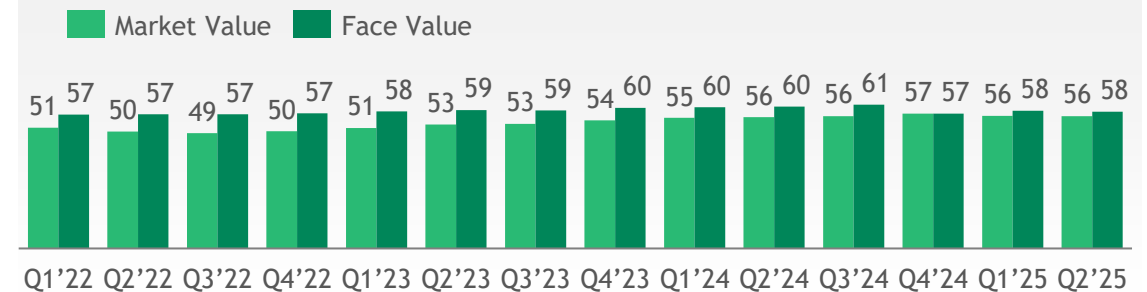
Overall Fiscal Surplus (+)/Deficit (-)

Fiscal deficit¹ as (% of GDP) declined in Q2-CY25



Gross External Debt (USD Bn)

External debt remains moderate in Q2-CY25



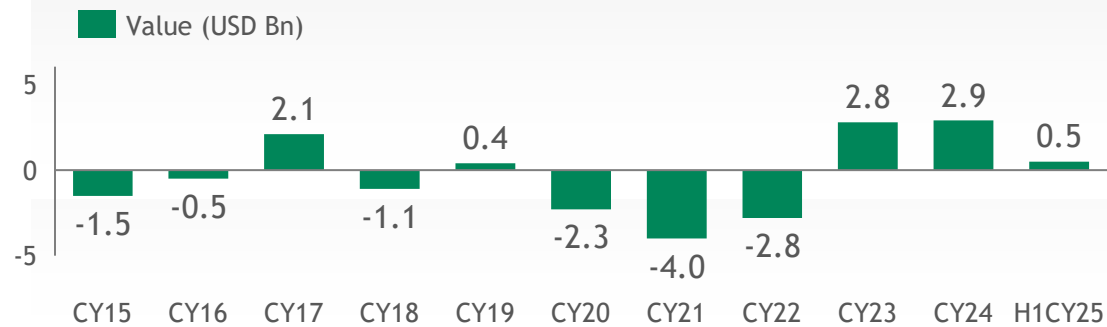
1. Fiscal Deficit is calculated as Overall Fiscal Surplus (+)/Deficit (-)/GDP at Current Market Price (Nominal GDP)
Source: Central Bank of Sri Lanka; Dept. of Census and Statistics; Press Search; BCG analysis



Strong External Sector | External sector strengthens amid rising remittances and FDI

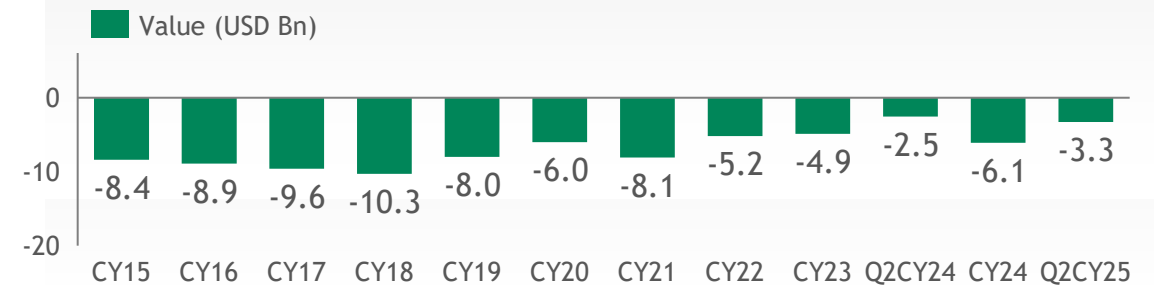
Balance of Payment

BOP peaked in CY24, softens to USD 0.5 Bn in H1CY25



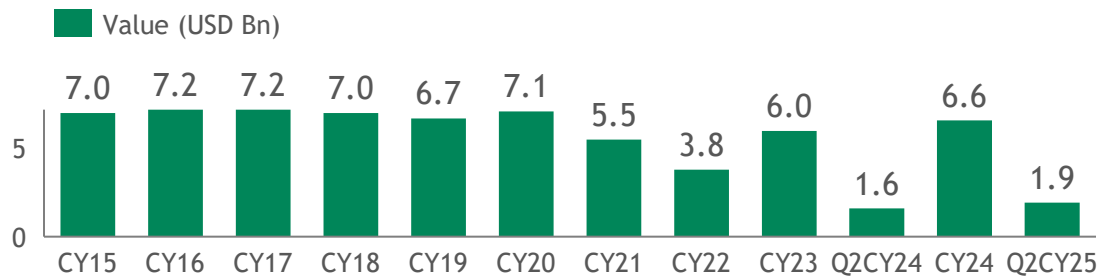
Trade Balance

Trade deficit narrows, signaling external sector stabilization



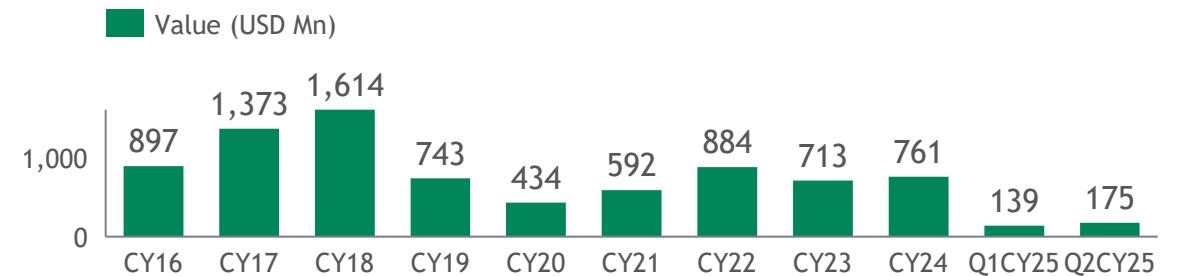
Workers' Remittances

Recorded 19.6% YoY growth in Q2CY25



Foreign Direct Investment¹

FDI strengthen, up 25.9% QoQ in Q2CY25



1. FDI excluding foreign loans to the direct investment enterprises

Source: Central Bank of Sri Lanka; Dept. of Sensus and Statistics; Press Search; BCG analysis



Economic landscape & Market dynamics | Momentum builds in trade and financial flows, though industrial activity remains uneven

	Latest Month	Vs. Last year		Vs. Last month	
	Jun'25	Jun'24	YoY	Mar'25	QoQ
Industry (Base: 2015=100)					
IIP (Index)	98.5	92.7	6.3%	103.9	-5.2%
Food Products	100.3	103.0	-2.6%	113.4	-11.6%
Manufacturing Textile	119.7	122.4	-2.2%	97.3	23.0%
Non-Metallic Mineral Products	112.7	93.8	20.1%	107.8	4.5%
Coke & Refined Petroleum	109.3	80.7	35.4%	116.9	-6.5%
Trade & Investment					
Merchandise Exports (\$ Mn)	1,142	1,077	6.0%	1,242	-8.1%
Merchandise Imports (\$ Mn)	1,682	1,447	16.2%	1,637	2.7%
Services Inflow (\$ Mn)	508.4	436.2	16.6%	665	-23.5%
Services Outflow (\$ Mn)	264.1	229.1	15.3%	272	-2.9%
Inflation⁵ (Base: 2021=100)					
Columbo Consumer Price Index	194.5	195.6	-0.6%	191.6	1.5%
National Consumer Price Index	208.7	208.1	0.3%	206.0	1.3%
CCPI Food Inflation	249.3	237.8	4.8%	239.2	4.2%
CCPI Non-Food Inflation	175.0	182.1	-3.9%	174.6	0.2%

	Latest Month	Vs. Last year		Vs. Last month	
	Jun'25	Jun'24	YoY	Mar'25	QoQ
Producer Price Index (Base: 2018 Q4=100)					
PPI (Index)	238.4	238.0	0.2%	237.5	0.4%
Agriculture	271.3	251.1	8.0%	291.1	-6.8%
Manufacturing	239.0	238.1	0.4%	235.1	1.7%
Electricity, Gas, Steam & Air Conditioning Supply	133.9	198.1	-32.4%	135.1	-0.9%
Financial Flows					
CSE Inflows ³ (\$ Mn)	12.6	8.7	44.8%	7.6	65.8%
CSE Outflows ⁴ (\$ Mn)	19.3	11.7	65.0%	13.3	45.1%
CSE Net Flows (\$ Mn)	-6.7	-2.9	-131.0%	-5.7	-17.5%
G.Sec Market Net Flows (\$ Mn)	8.4	-38.7	121.7%	49.2	-82.9%
PMI and Tourism					
Manufacturing PMI (Index)	51.9	56.6	-8.3%	63.9	-18.8%
Services PMI (Index) ¹	61.9	63.5	-2.5%	69.8	-11.3%
Construction PMI (Index) ²	58.6	59.5	-1.5%	54.3	7.9%
Earnings from Tourism (\$ Mn)	169.5	151.1	12.2%	354	-52.1%

1. Business Activity Index 2. Total Activity Index 3. Columbo Exchange Secondary Market Inflows 4. Columbo Exchange Secondary Market Outflows 5. Headline Inflation

Note: YoY change is Monthly % change (YoY Basis), QoQ change is Monthly % change (QoQ Basis)

Source: Central Bank of Sri Lanka; Dept. of Census and Statistics; Press Search; BCG analysis

Banking sector overview



Macro Indicators



Business: Advances & Deposits



Key Performance Indicators - Banking Sector



NPA & Risk Management



Branch Efficiency and Employee Productivity



Digital in Banking



Key Regulatory Measures



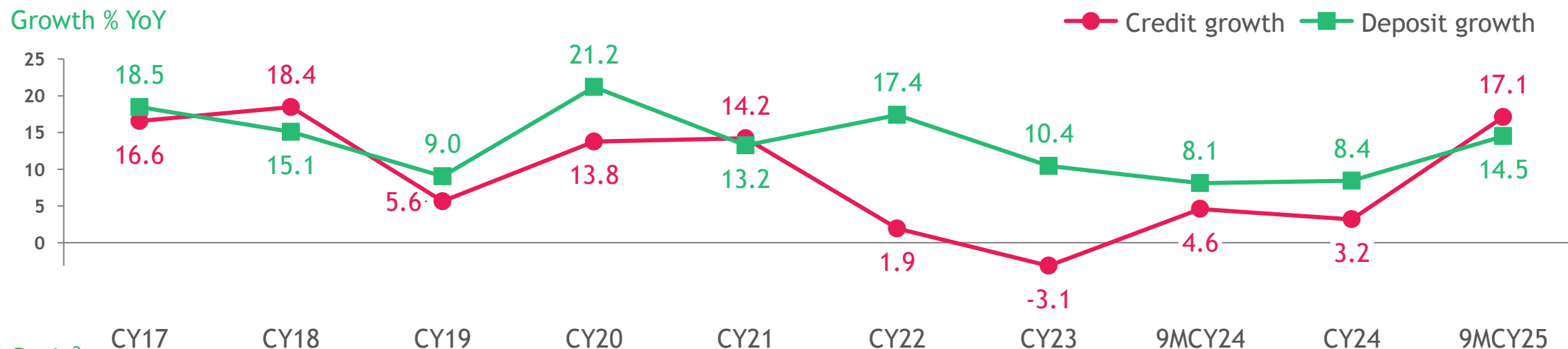
Individual Player Performance



System shifts from deposit-led growth to a credit-led recovery in 9MCY25

Private banks lead the credit upswing supported by the low-interest-rate environment

Credit¹ and deposit growth rate (%)



CD Ratio²

	CY17	CY18	CY19	CY20	CY21	CY22	CY23	9MCY24	CY24	9MCY25
Govt. Banks	75%	78%	74%	75%	75%	65%	56%	52%	49%	47%
Large Pvt	89%	91%	90%	77%	76%	66%	59%	60%	61%	69%
Mid-Sized Pvt	100%	98%	100%	90%	96%	85%	77%	78%	75%	84%
Industry	83%	86%	83%	78%	78%	68%	60%	58%	57%	60%

1. Credit includes loans and Advances

Source: Central Bank of Sri Lanka; Press Search; BCG analysis

Analysis has been made based on 3 Government Banks, 3 Large Private Banks and 4 Mid-Sized Private Bank

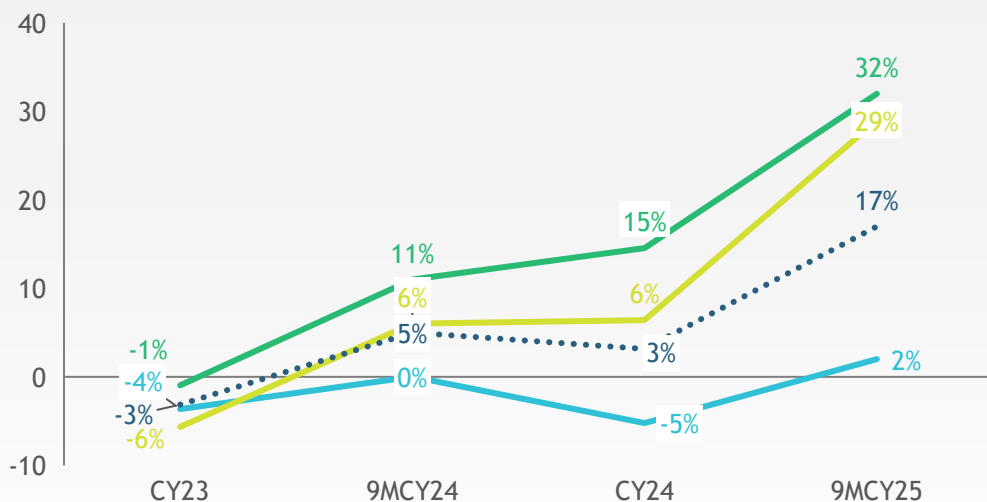


Industry growth re-accelerates led by Private Banks

Mid and large Private Banks outpace Government Banks and gain market share

Credit growth (%) by bank category

Growth % YoY

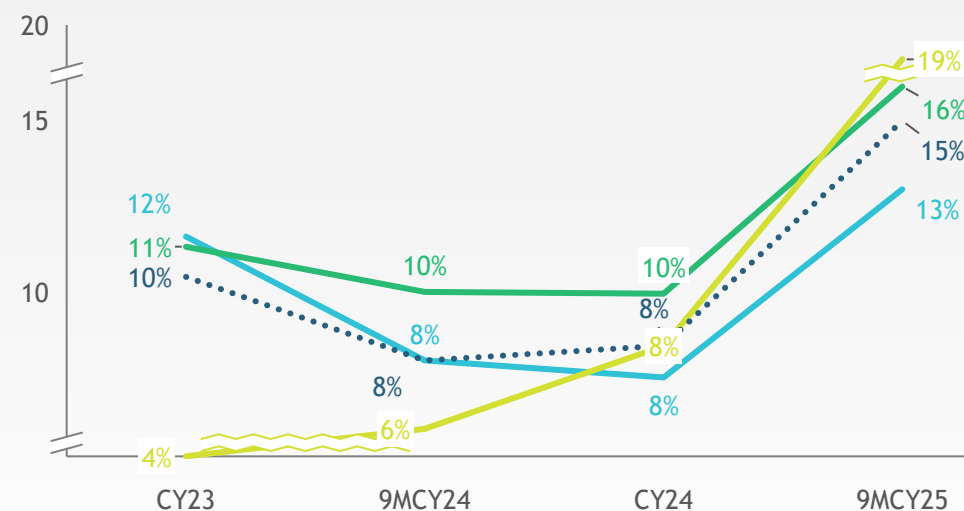


Market share (%)

Govt. Banks	51%	48%	46%	42%
Large Pvt	32%	34%	36%	39%
Mid-Sized Pvt	17%	17%	18%	19%

Total Deposits growth (%) by bank category

Growth % YoY



Market share (%)

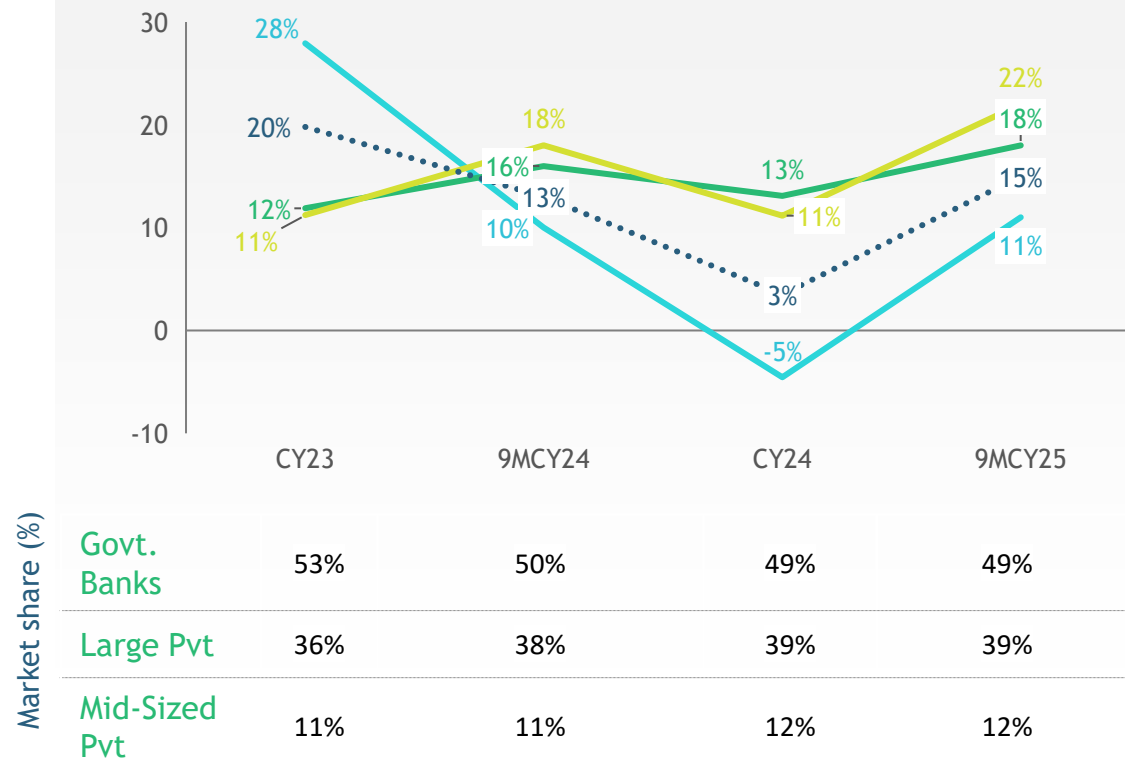
Govt. Banks	54%	54%	53%	53%
Large Pvt	33%	33%	33%	34%
Mid-Sized Pvt	13%	13%	13%	14%

Govt. Banks Large Pvt. Banks Mid-Sized Pvt. Banks Industry

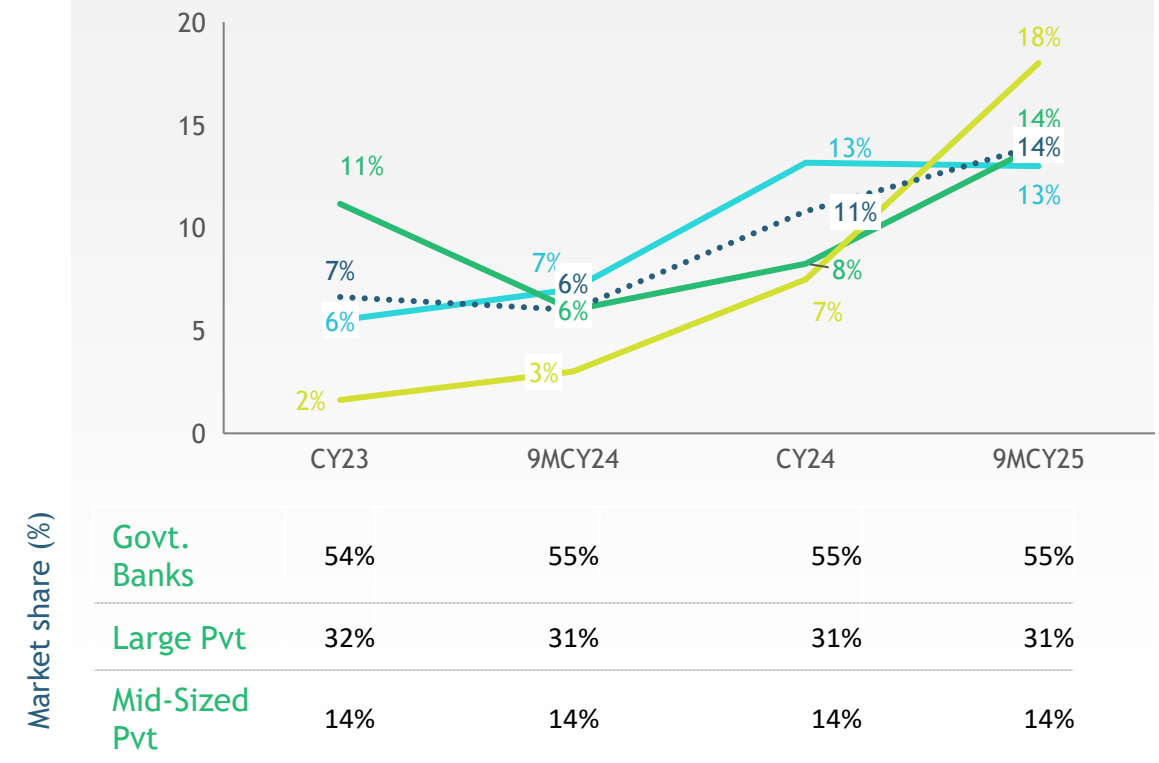


Private Banks gain momentum in both CASA and Term deposits, while Government Banks show volatile low-cost deposit trends

CASA growth YoY by bank category (%)



Term Deposits growth YoY by bank category (%)

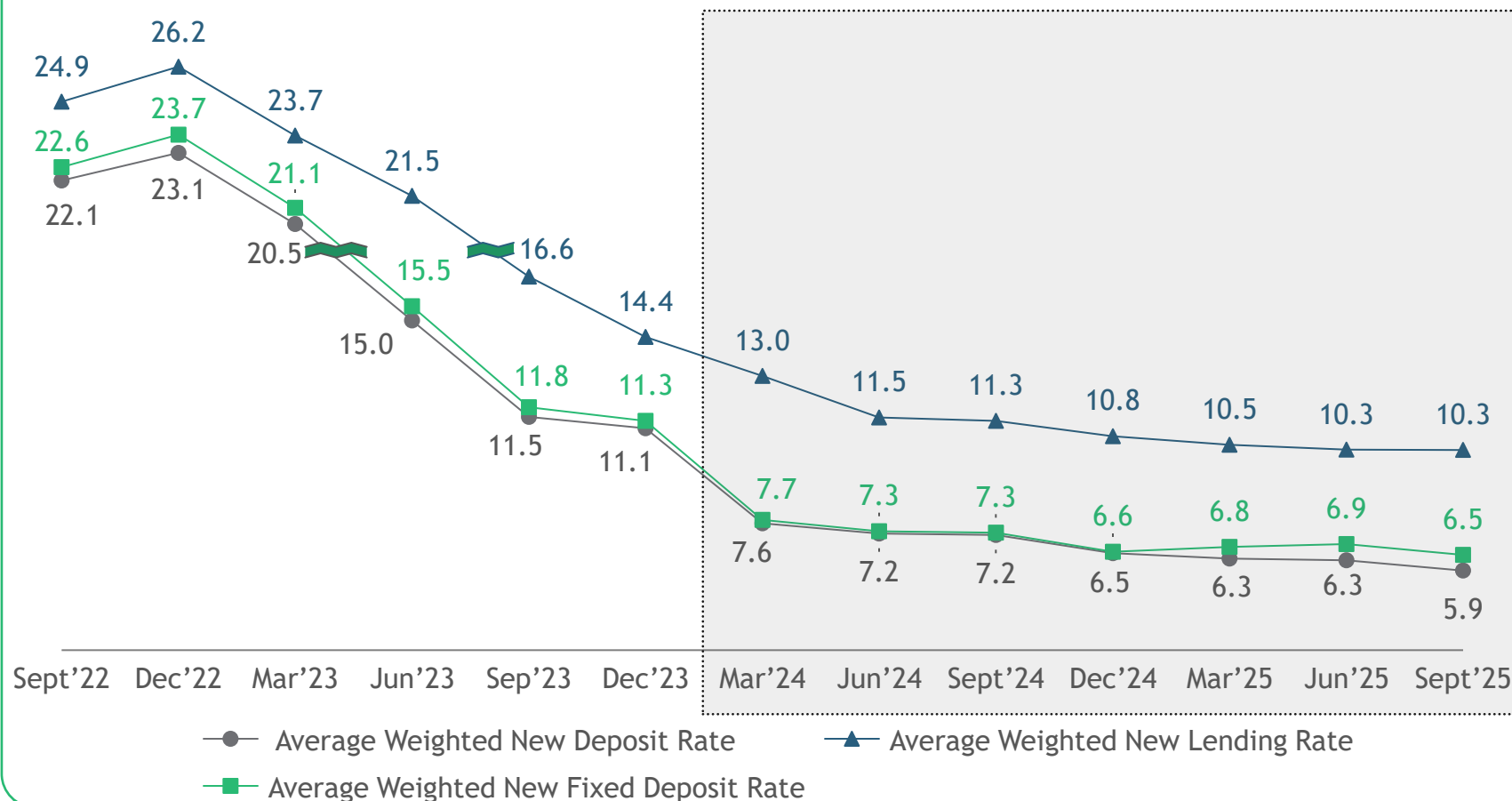


— Govt. Banks — Large Pvt. Banks — Mid-Sized Pvt. Banks ··· Industry



Deposit rates are falling faster than lending rates, keeping the spread wider despite overall easing

Lending and Deposit rate (%)



Note: Average Weighted New Lending, Deposit & Fixed Deposit Rates, based on interest rates pertaining to all new interest-bearing rupee deposits mobilised by LCBs during a particular month

Source: CBSL

Change in key rates in Sept-25 vs. Sept-24

-129
bps

Average
Weighted New
Deposit Rate
(Industry)

81
bps

Average Weighted
New Fixed Deposit
Rate (Industry)

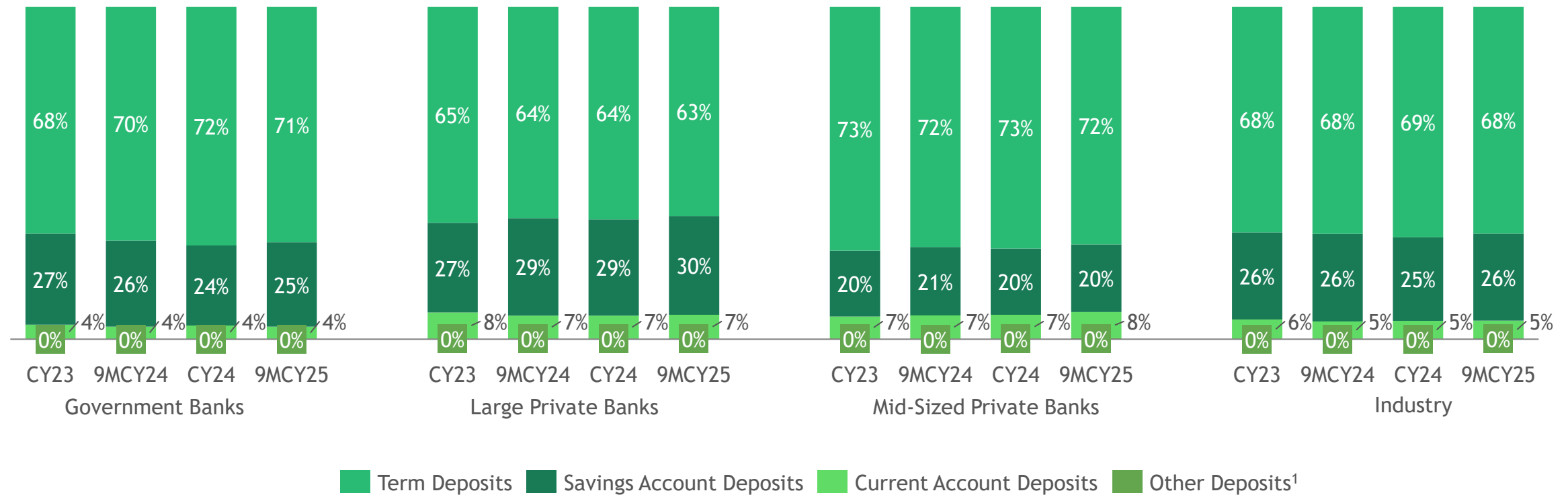
-106
bps

Average Weighted
New Lending Rate
(Industry)



Deposit mix remains TD-heavy, however Private large banks show some CASA improvement

Composition of Total Deposits (%)



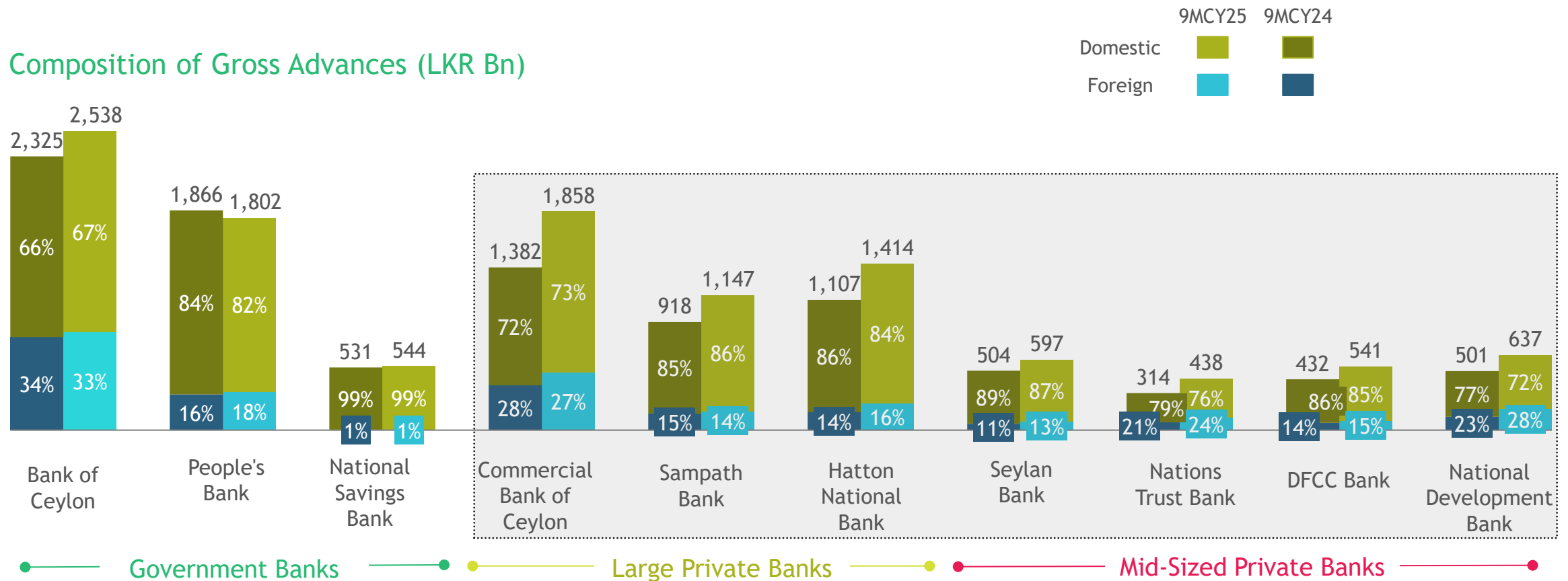
Note: 1. Other Deposits include Certificate of deposits, Call deposits, Margin deposits and other deposits; 2. Analysis has been made based on 3 Government Banks, 3 Large Private Banks and 4 Mid-Sized Private Bank

Source: Central Bank of Sri Lanka; Press Search; BCG analysis



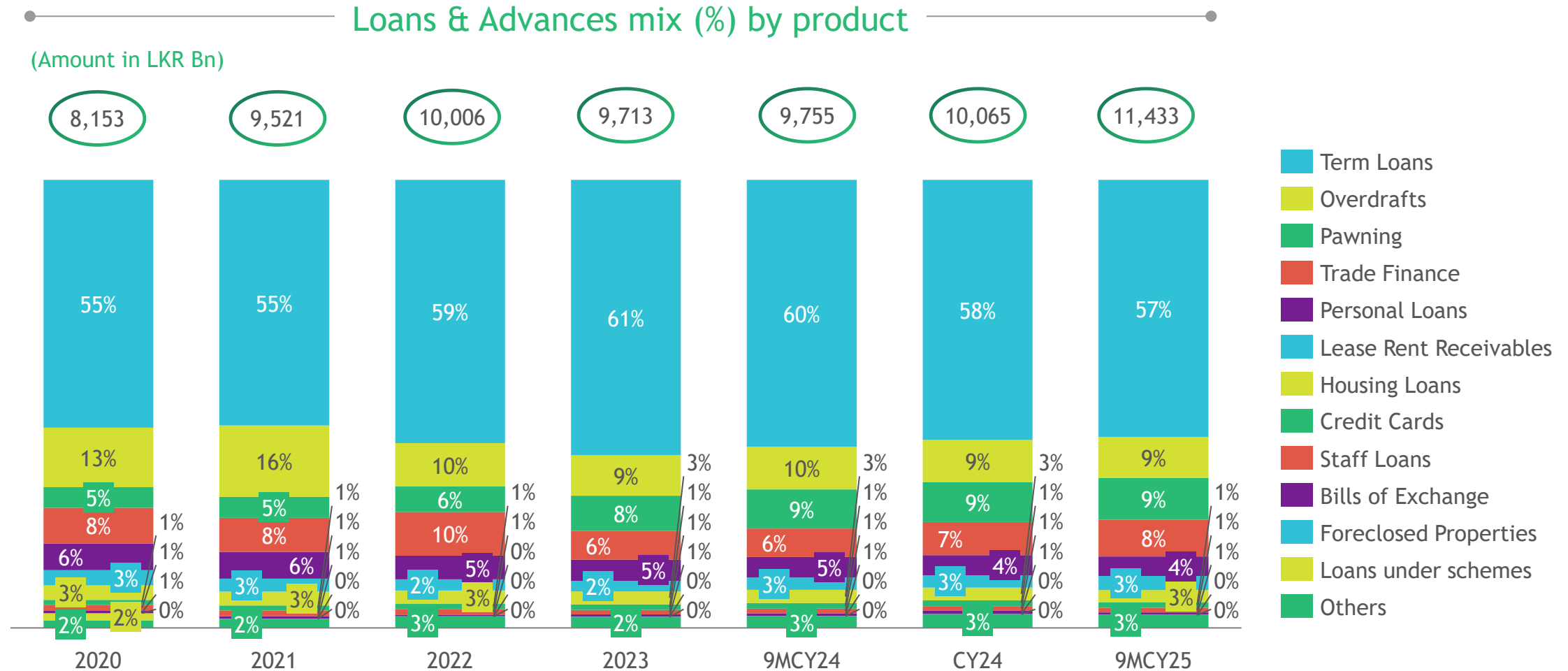
Domestic advances account for 78% of total lending, with a slight uptick in foreign exposure

Composition of Gross Advances (LKR Bn)





Loan portfolios remain Term-loan heavy, accounting for 57% of total lending



Note: Credit cost is coming out to be negative because of reversal in provisioning's in exceptional years;
Source: Central Bank of Sri Lanka; Press Search; BCG analysis

Banking sector overview



Macro Indicators



Business: Advances & Deposits



Key Performance Indicators - Banking Sector



NPA & Risk Management



Branch Efficiency and Employee Productivity



Digital in Banking



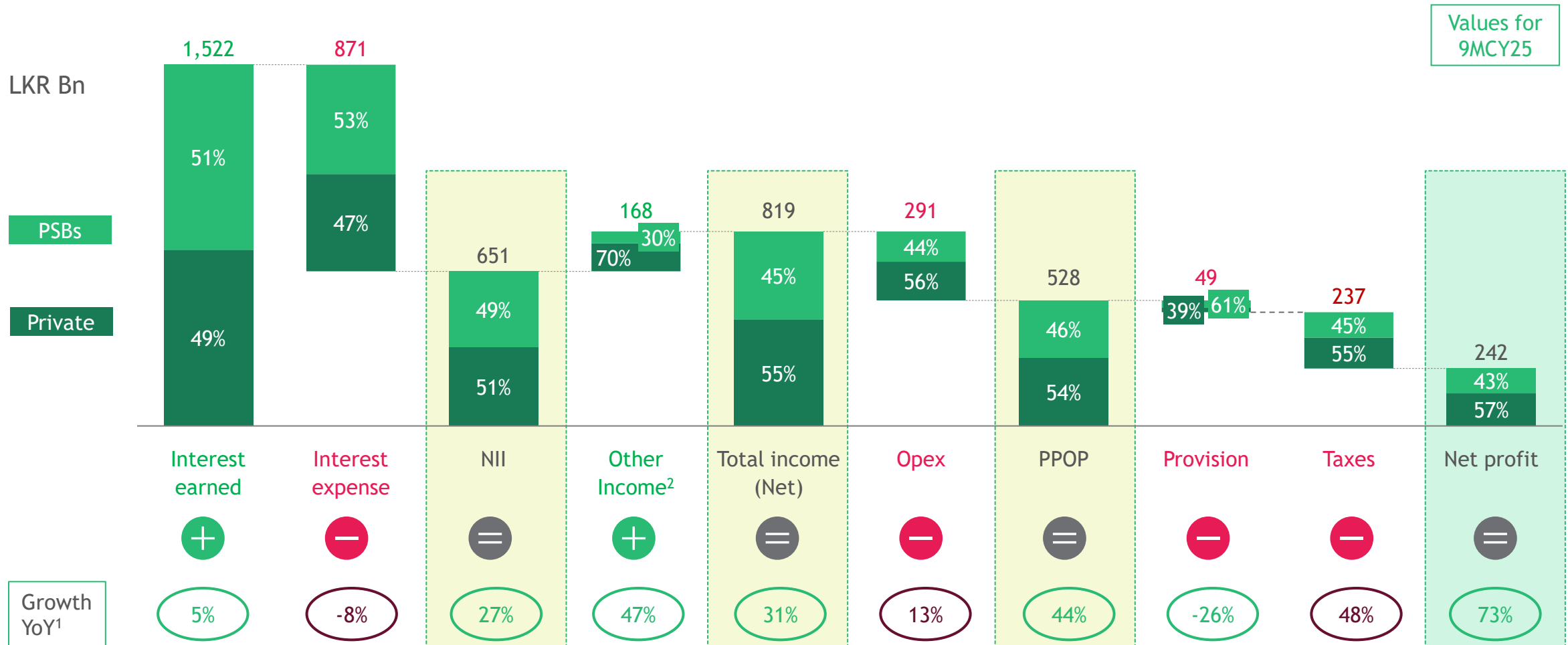
Key Regulatory Measures



Individual Player Performance



Banking profitability up by 73% YoY driven by higher margins and lower provisions



1. YoY growth over 9MCY24 2. Other income includes Net fee and commission income and other operating income
 Analysis has been made based on 3 Government Banks, 3 Large Private Banks and 4 Mid-Sized Private Bank
 Source: Financial Results, Investor Presentation, Press release; BCG analysis



RoA uplift driven by strong margin expansion and decline in credit costs; Industry Now at 1.6%

RoA Tree			Govt. Banks		Large Private		Mid-Sized Private		Industry	
Particulars ¹	UoM		9MCY25	9MCY24	9MCY25	9MCY24	9MCY25	9MCY24	9MCY25	9MCY24
Net interest Margin	(%)		4.1%	2.8%	4.3%	4.6%	4.6%	4.9%	4.2%	3.7%
Fee + Other Income	(%)		0.6%	0.5%	1.5%	1.1%	1.6%	1.6%	1.1%	0.8%
Operating expenses	(%)		1.6%	1.6%	2.0%	2.0%	2.4%	2.5%	1.9%	1.9%
Pre-Provision Profit ²	(%)		3.1%	1.6%	3.8%	3.7%	3.7%	4.0%	3.4%	2.7%
Credit costs	(%)		0.4%	0.3%	0.2%	0.6%	0.5%	1.0%	0.3%	0.5%
Tax	(%)		1.4%	0.8%	1.8%	1.6%	1.5%	1.5%	1.5%	1.2%
Return on Assets	(%)		1.3%	0.6%	1.9%	1.5%	1.7%	1.5%	1.6%	1.0%

1. All the above #s are as a % of Opening and closing average assets for the quarter 2. Figures may not tally due to rounding off differences;
Analysis has been made based on 3 Government Banks, 3 Large Private Banks and 4 Mid-Sized Private Bank
Source: Financial Statements; BCG analysis



RoA tree | Several levers to enhance the RoA

Values for
9MCY25



RoE	22.8%	19.5%	25.2%	21.0%	16.9%	17.1%	12.5%	14.9%	18.9%	23.3%
RoA	1.4%	1.1%	1.5%	2.1%	1.5%	1.9%	1.2%	1.4%	2.3%	3.2%
NII	3.9%	4.0%	4.7%	4.5%	4.1%	4.2%	4.1%	4.4%	3.9%	6.2%
Interest Income	9.3%	10.2%	11.0%	9.7%	9.6%	9.3%	10.1%	9.8%	10.3%	11.2%
Interest Expense	5.4%	6.2%	6.3%	5.2%	5.5%	5.1%	6.0%	5.4%	6.3%	5.0%
Other Income	0.7%	0.7%	0.3%	1.6%	1.7%	1.3%	1.3%	1.3%	1.8%	2.1%
Fee Income	0.4%	0.5%	0.1%	0.9%	1.1%	1.0%	0.9%	1.1%	0.9%	1.3%
Non-fee income	0.3%	0.2%	0.1%	0.7%	0.6%	0.4%	0.4%	0.2%	0.9%	0.7%
OpEx	1.3%	1.9%	1.9%	1.7%	2.4%	2.1%	2.2%	2.8%	2.3%	2.6%
Employee OpEx	0.8%	1.1%	1.3%	0.9%	1.1%	1.0%	1.2%	1.4%	1.0%	1.5%
Non-emp OpEx	0.5%	0.9%	0.6%	0.8%	1.3%	1.1%	1.0%	1.4%	1.3%	1.1%
PPOP	3.3%	2.8%	3.0%	4.4%	3.4%	3.4%	3.2%	2.9%	3.5%	5.7%
Provisioning	0.5%	0.6%	-0.2%	0.6%	0.1%	-0.4%	0.9%	0.1%	0.7%	-0.1%
Total Tax	1.4%	1.1%	1.7%	1.7%	1.7%	1.9%	1.1%	1.5%	1.3%	2.6%
Leverage	16.2	17.6	16.8	10.1	11.0	9.0	10.6	11.0	8.3	7.4
CA Ratio (%)	5.2%	3.1%	NA	9.5%	5.0%	5.6%	12.6%	6.5%	3.4%	8.5%
SA Ratio (%)	23.5%	30.3%	20.7%	30.4%	29.9%	28.7%	16.1%	22.3%	21.7%	22.1%

Note: Credit cost is coming out to be negative because of reversal in provisioning's in exceptional years
Source: Annual Reports, Quarterly Results; BCG Analysis

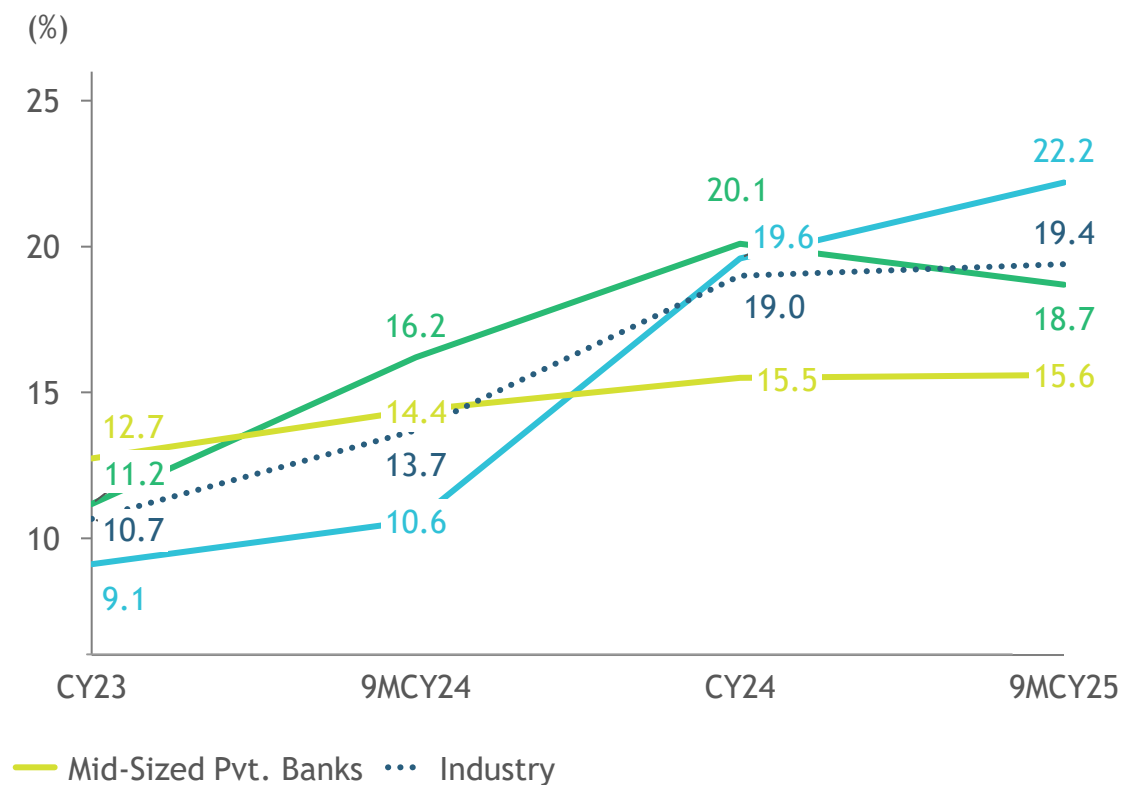


Profitability rebounds across all the segments, with Govt. Banks showing the fastest catch-up in RoA and RoE

Return on Assets¹ by bank category



Return on Equity² by bank category



1. Return on Assets is calculated as net profit/average opening and closing assets for the period or quarter 2. Return on Equity is calculated as net profit/average average opening and closing shareholders' fund for the period or quarter

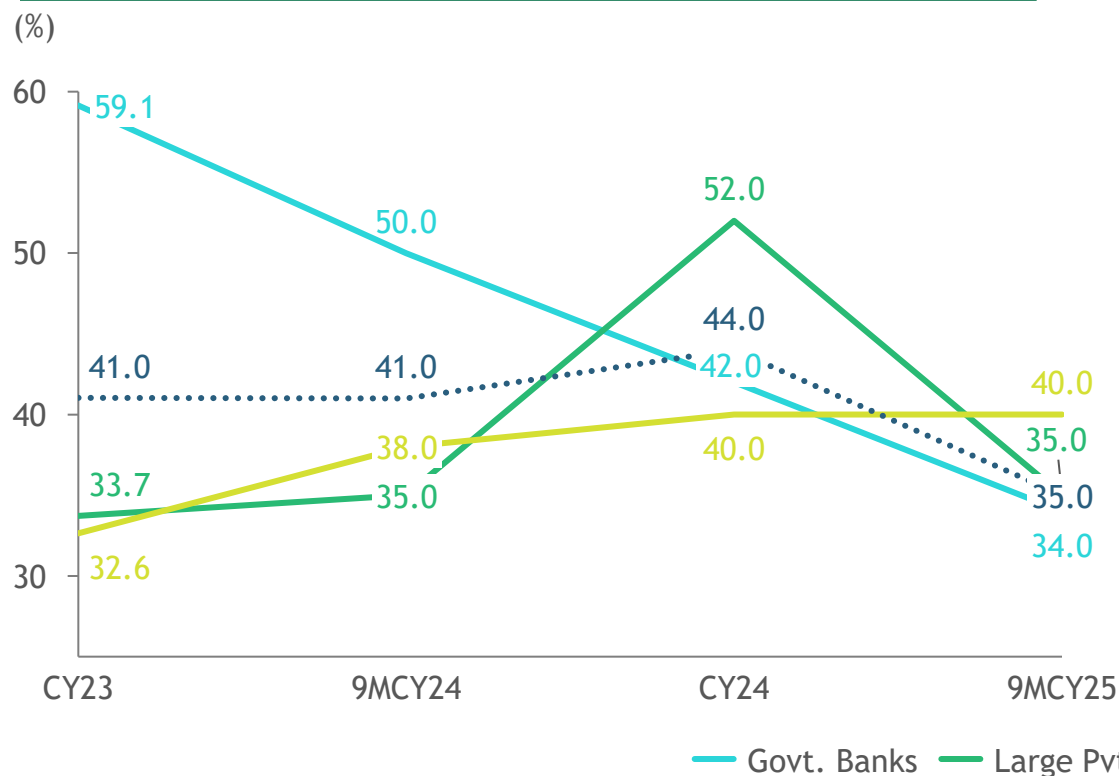
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Source: Annual Reports; Press Search; BCG analysis

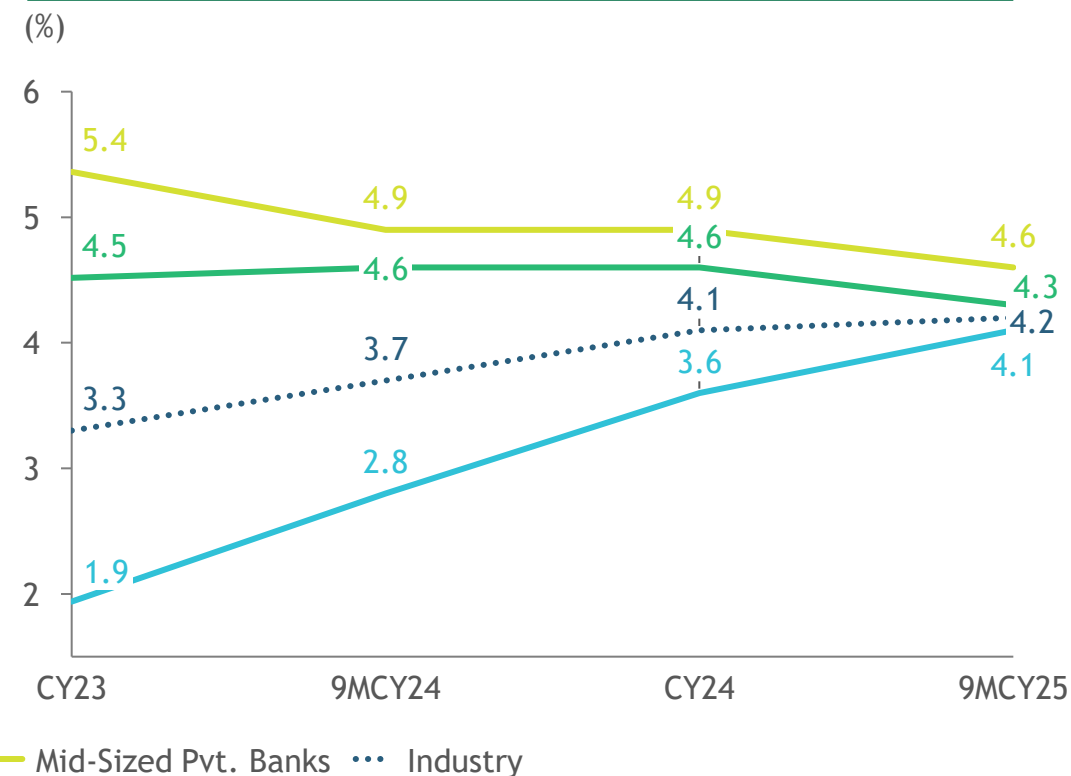


Industry CIR strengthening largely due to strong NIM expansion in Govt. Banks

Cost to Income Ratio¹ by bank category (%)



Net Interest Margin² by bank category (%)



1. Cost to Income is calculated as Operation expense/(net interest income + other income) 2. NIM is calculated as (Interest Income - Interest Expense)/Average of opening and closing Assets for the quarter or period

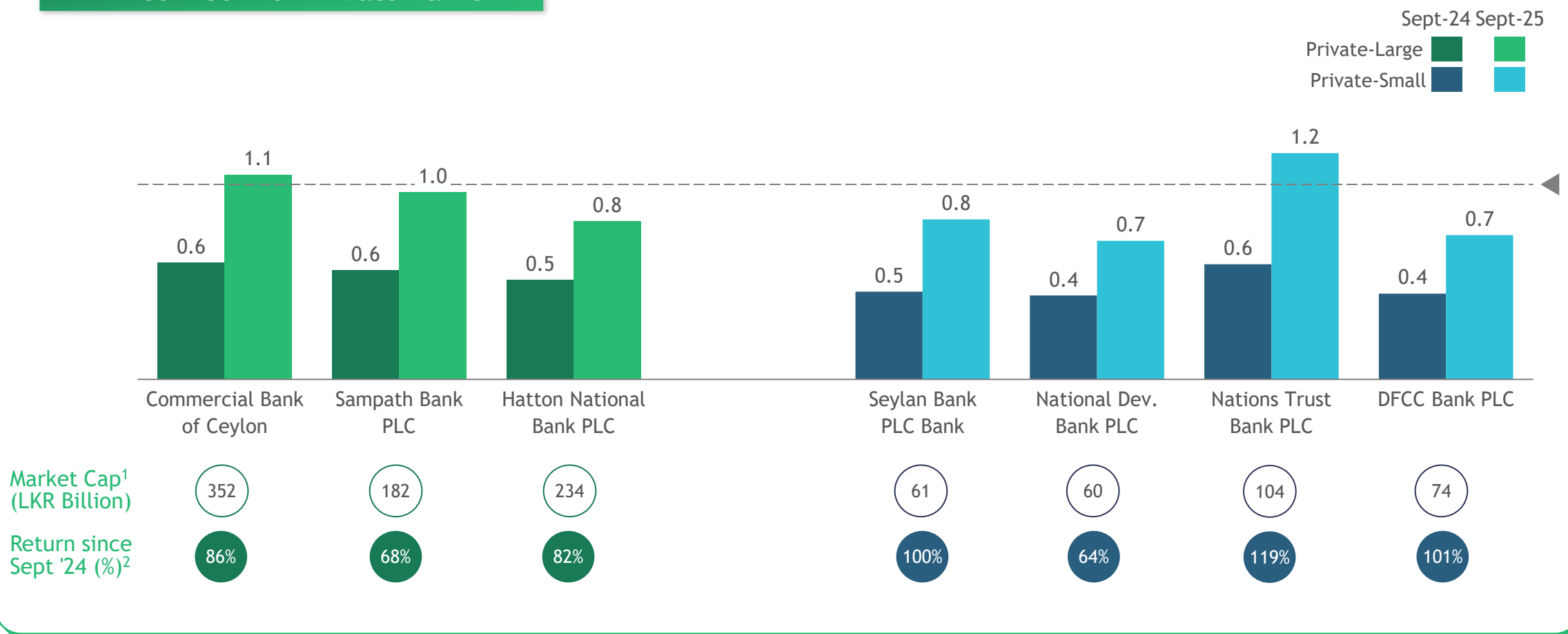
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Source: Annual Reports; Press Search; BCG analysis



Mid-sized private banks trade at higher multiples, surpassing large private banks in both P/B and market cap growth

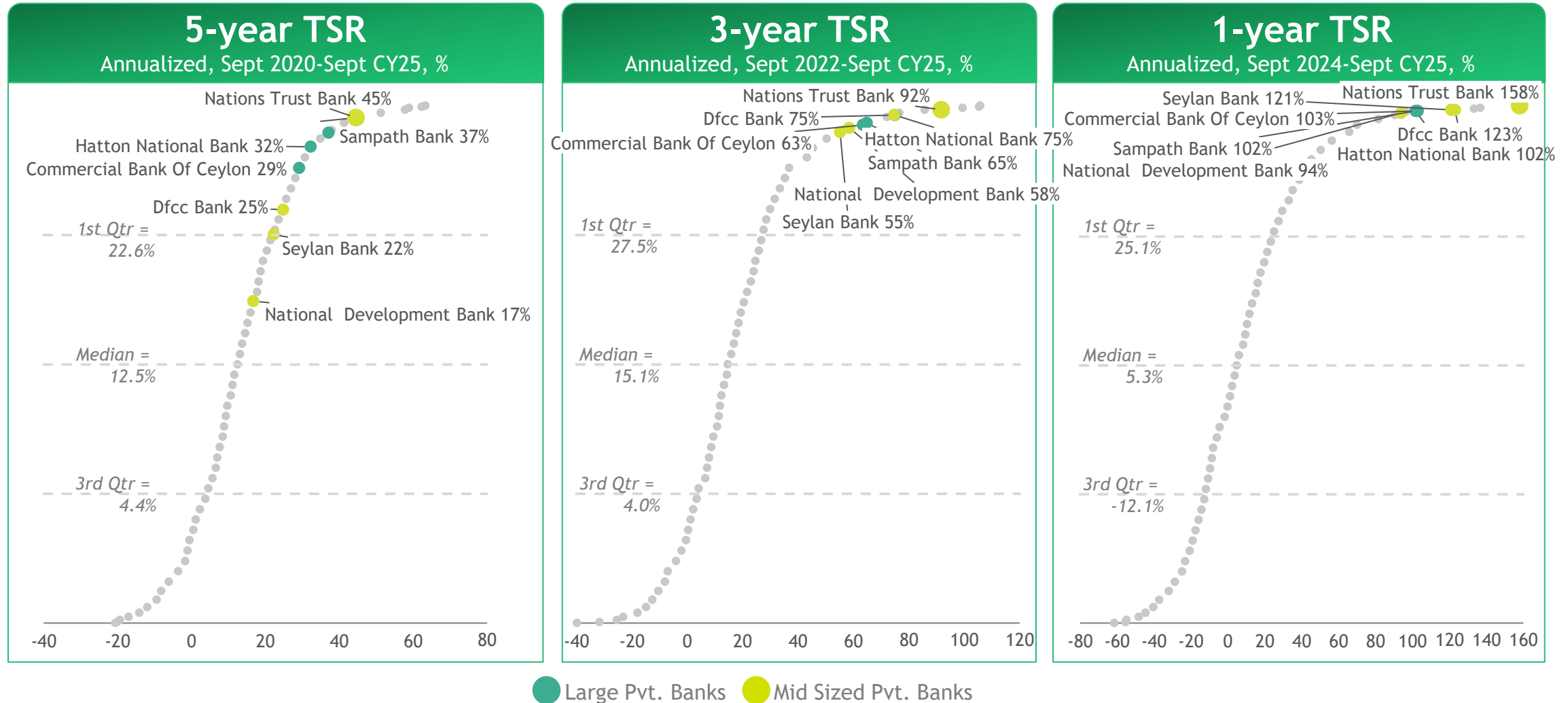
Price/Book for Private Banks



1. Pricing as of the filing date of the balance sheet period end date (i.e September CY25), 2.Return refer to YoY change in Market Cap
Source: Capital IQ, BCG Analysis



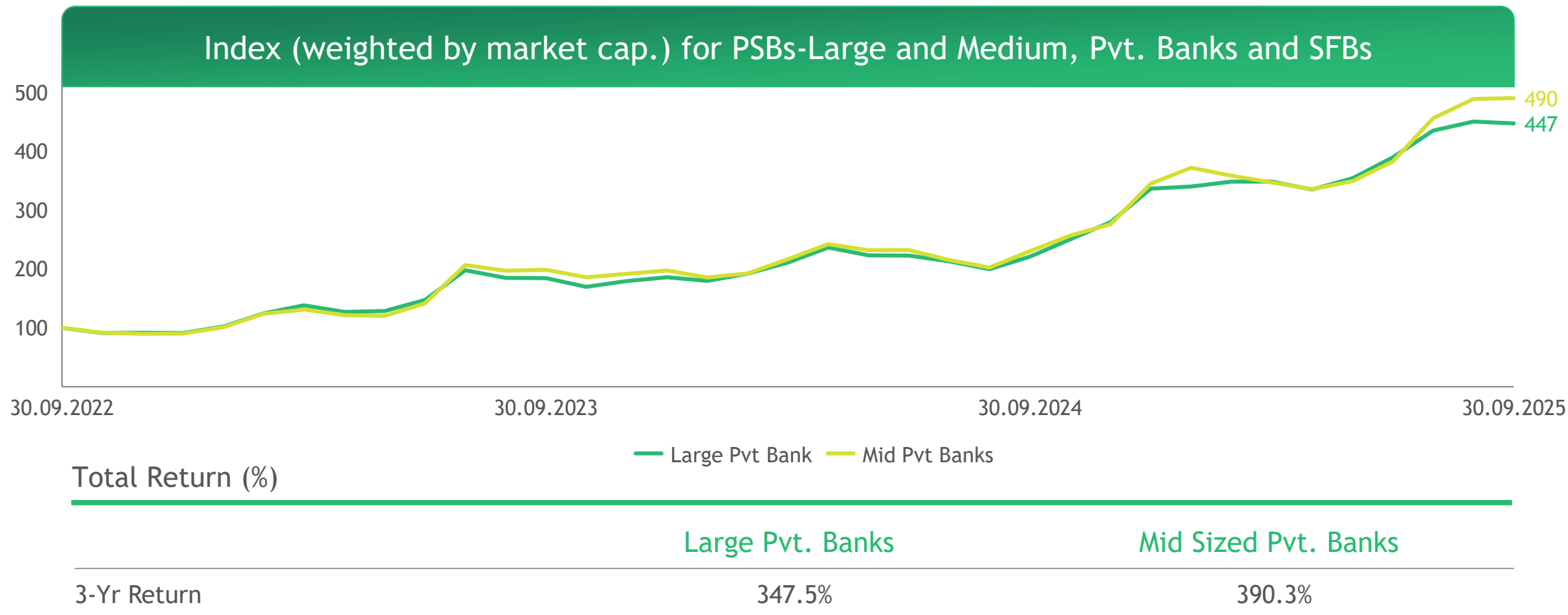
Mid-sized private banks have created significant value in the last 1-3 Years, outpacing large private banks



Note: Background Curve: S&P 500 Large Cap, Based on data ending in September. TSRs use company reporting currency.
Source: S&P Capital IQ; BCG ValueScience® Center



Sharp post-2024 upswing, driven by stronger momentum in mid-sized private banks



Note: Large Private Bank index includes 3 Private-Banks and Mid Sized Private Banks includes 4 Private-Banks; Index weighted as per market capitalization of banks Index period from September 2022 to September CY25 (Indexed to 100)
Source: Capital IQ; BCG ValueScience Center

Banking sector overview



Macro Indicators



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Key Performance Indicators - Banking Sector



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Branch Efficiency and Employee Productivity



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Key Regulatory Measures



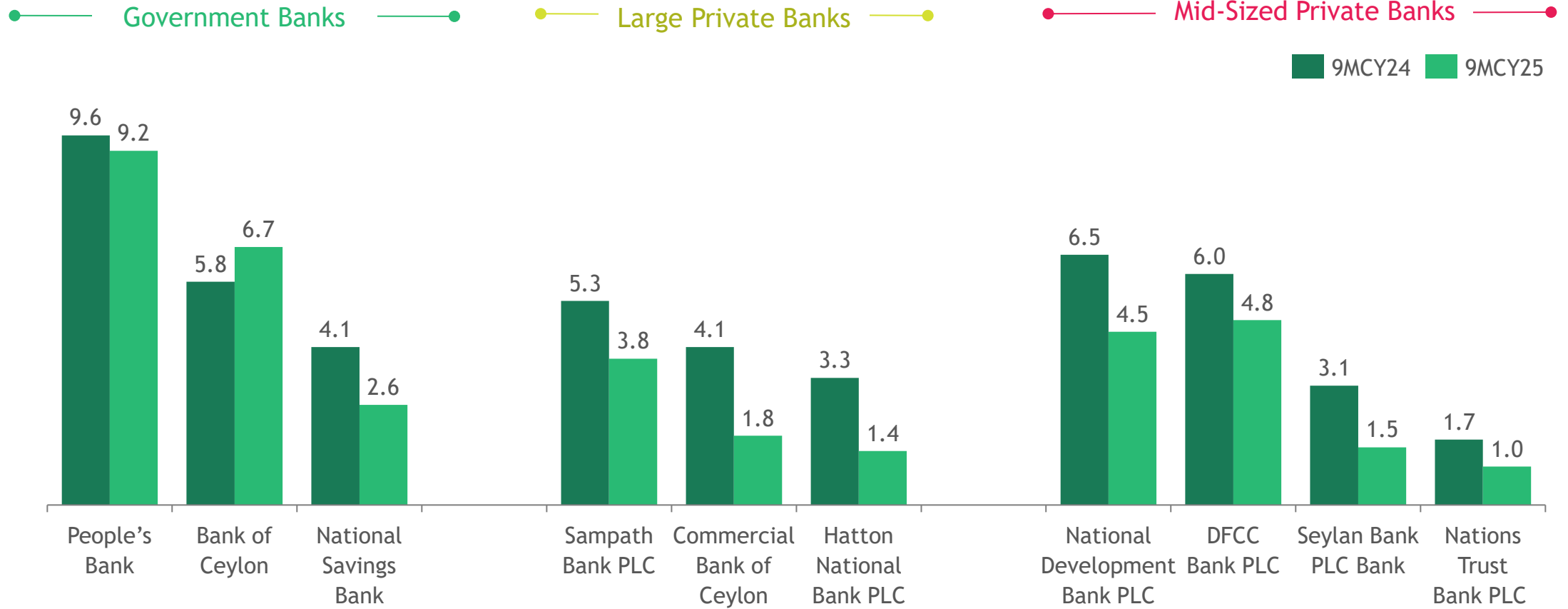
Individual Player Performance



Private Banks lead a broad-based improvement in asset quality, while Govt. Banks improve from elevated levels

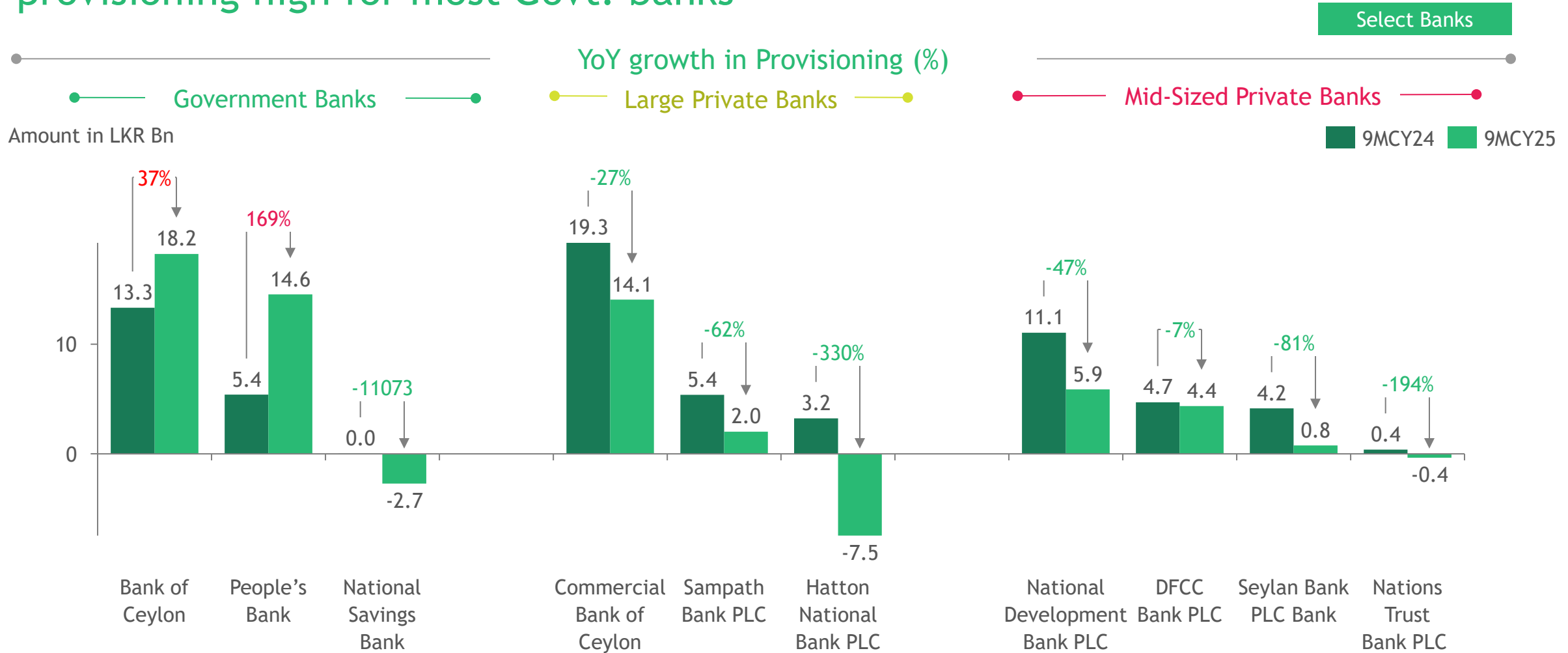
Select Banks

Impaired Loans (Stage 3) Ratio (%)



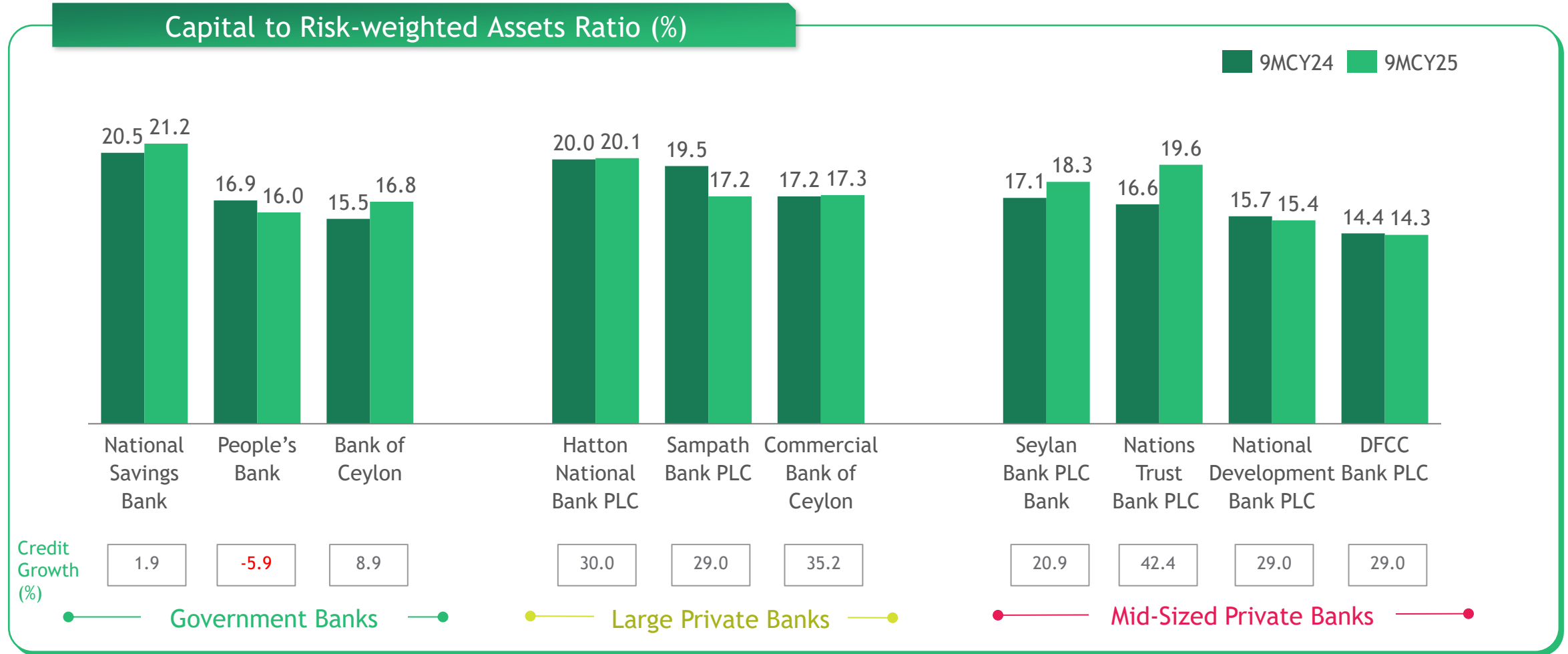


Private Banks drive a steep reduction in provisions; while elevated stress keeps provisioning high for most Govt. banks





Capital adequacy remains strong across all bank segments, enabling Private Banks to drive sector credit expansion



Banking sector overview



Macro Indicators



Business: Advances & Deposits



Key Performance Indicators - Banking Sector



NPA & Risk Management



Branch Efficiency and Employee Productivity



Digital in Banking



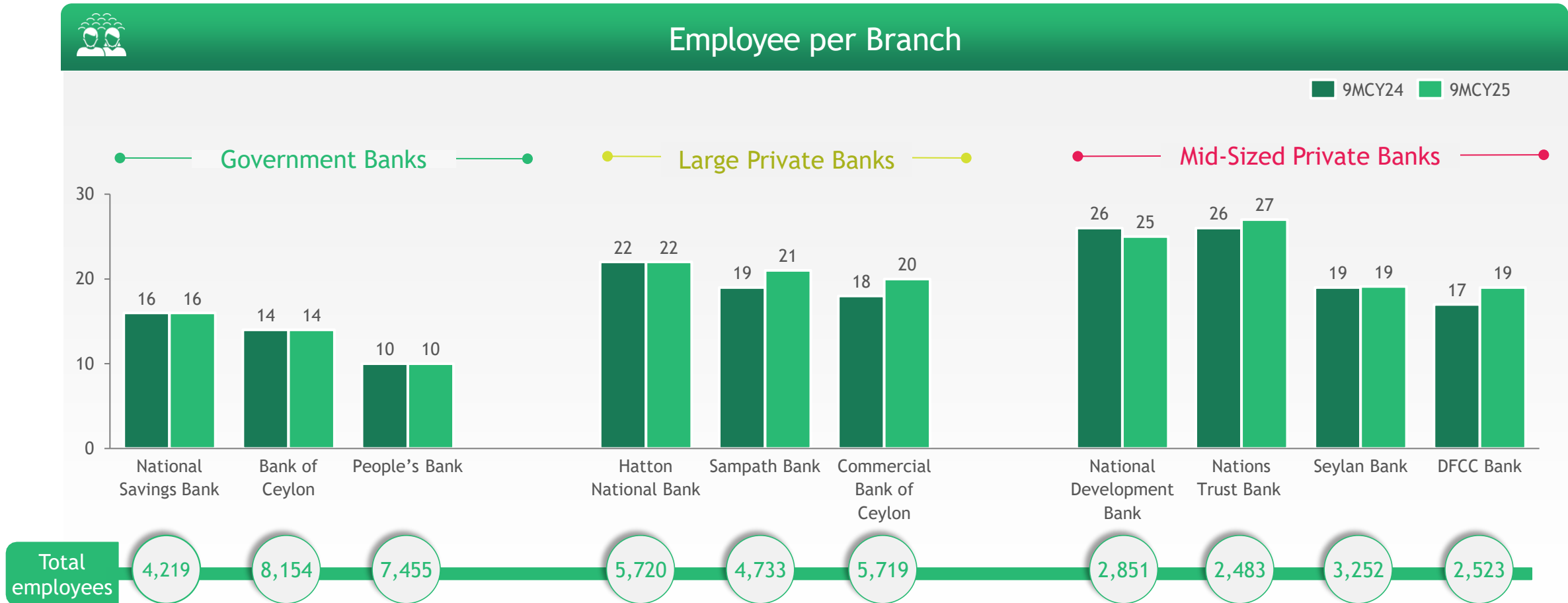
Key Regulatory Measures



Individual Player Performance

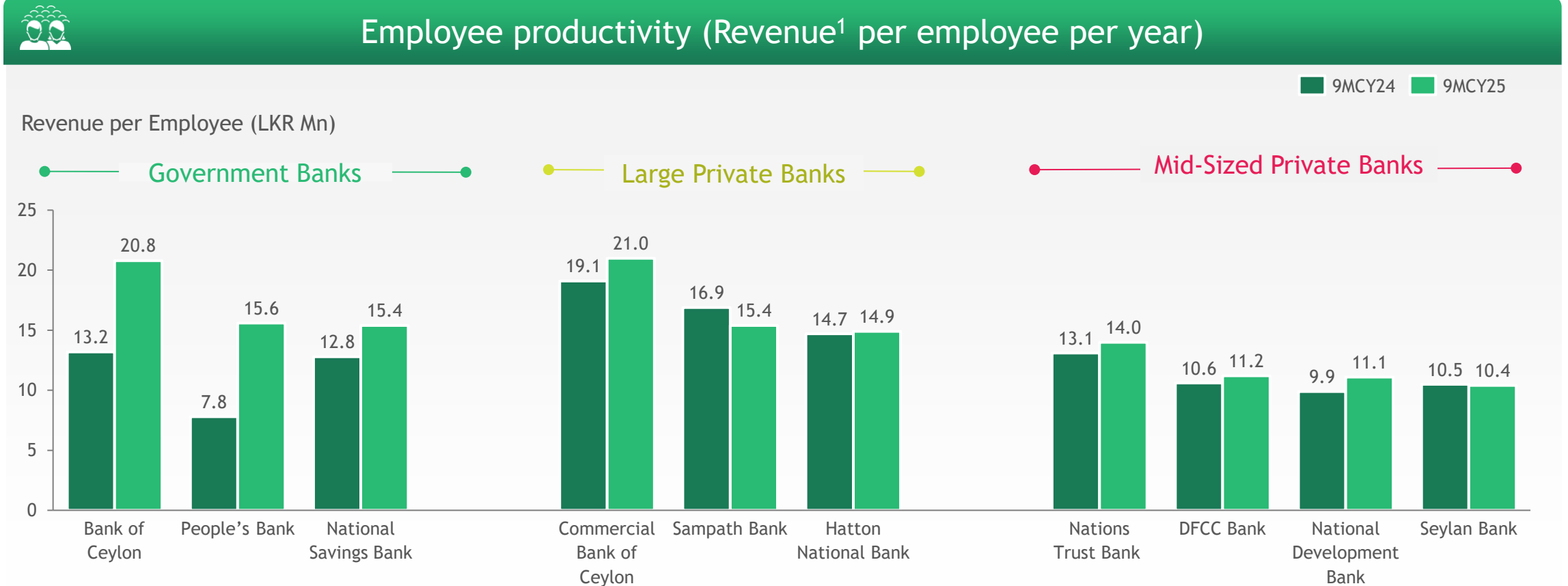


Banking sector workforce: Employees per branch across segments





Employee productivity improves, led by strong gains in government banks



1. NII + Net fee and commission income is considered as Revenue

Note: Analysis has been made based on 3 Government Banks, 3 Large Private Banks and 4 Mid-Sized Private Bank; Only permanent employees considered for analysis

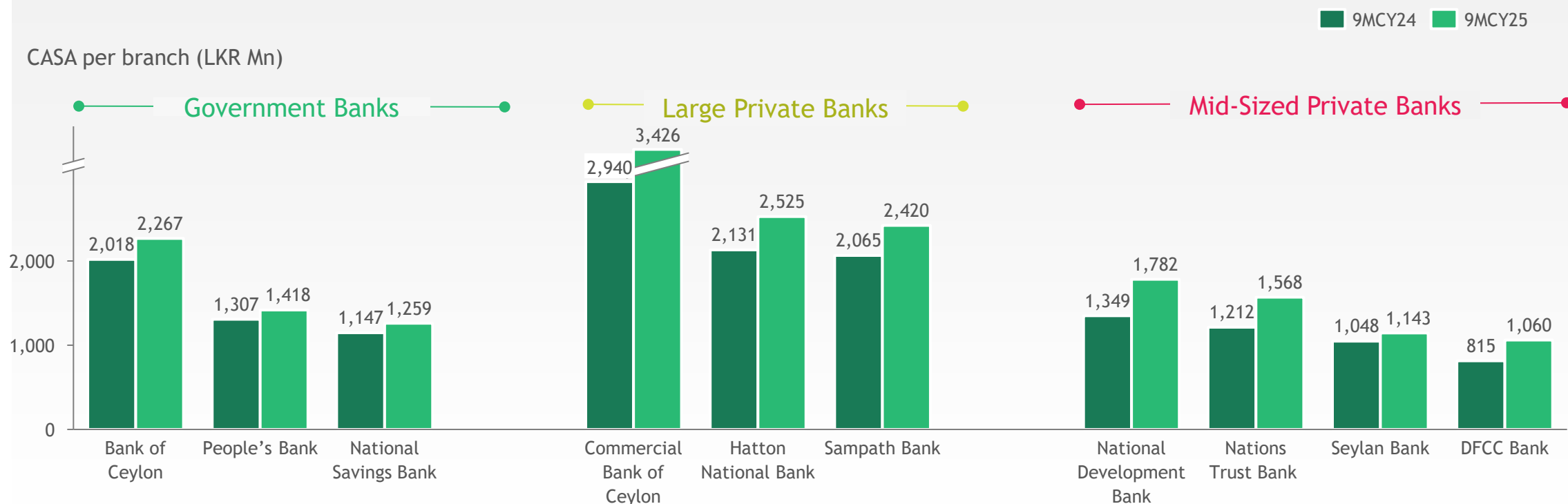
Source: Annual reports, BCG analysis



CASA productivity rises across the banking sector, led by strong gains in mid-sized and large private banks



Branch Productivity (CASA per branch)

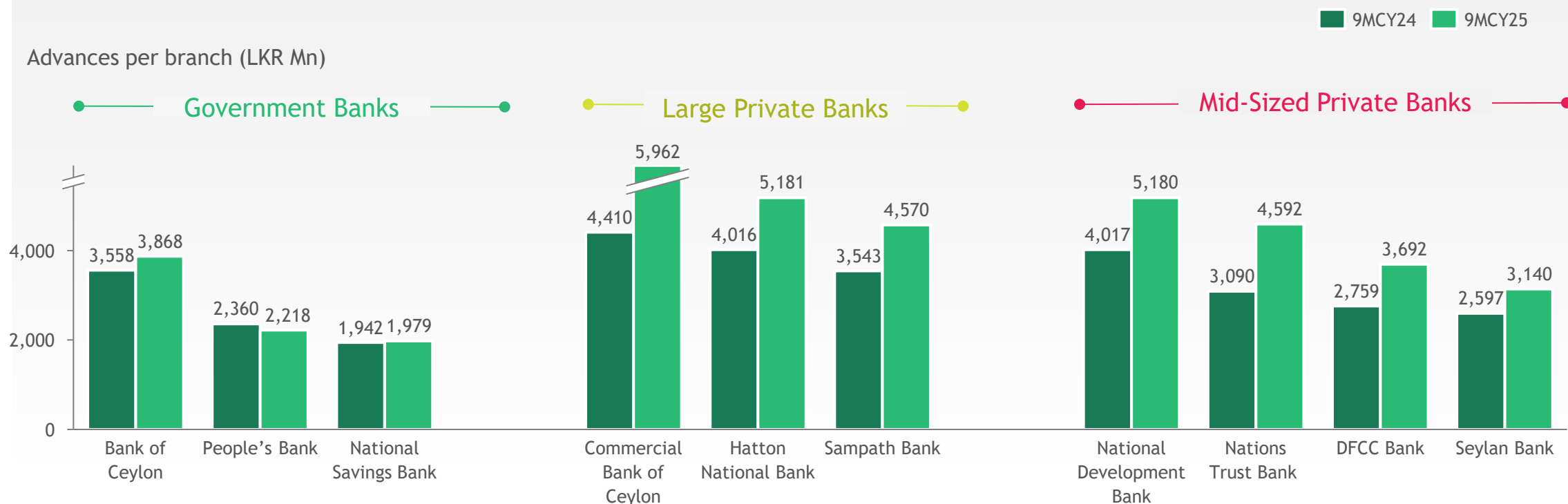




Branch productivity strengthens, driven by robust advances growth in private-sector banks



Branch Productivity (Advances per branch)

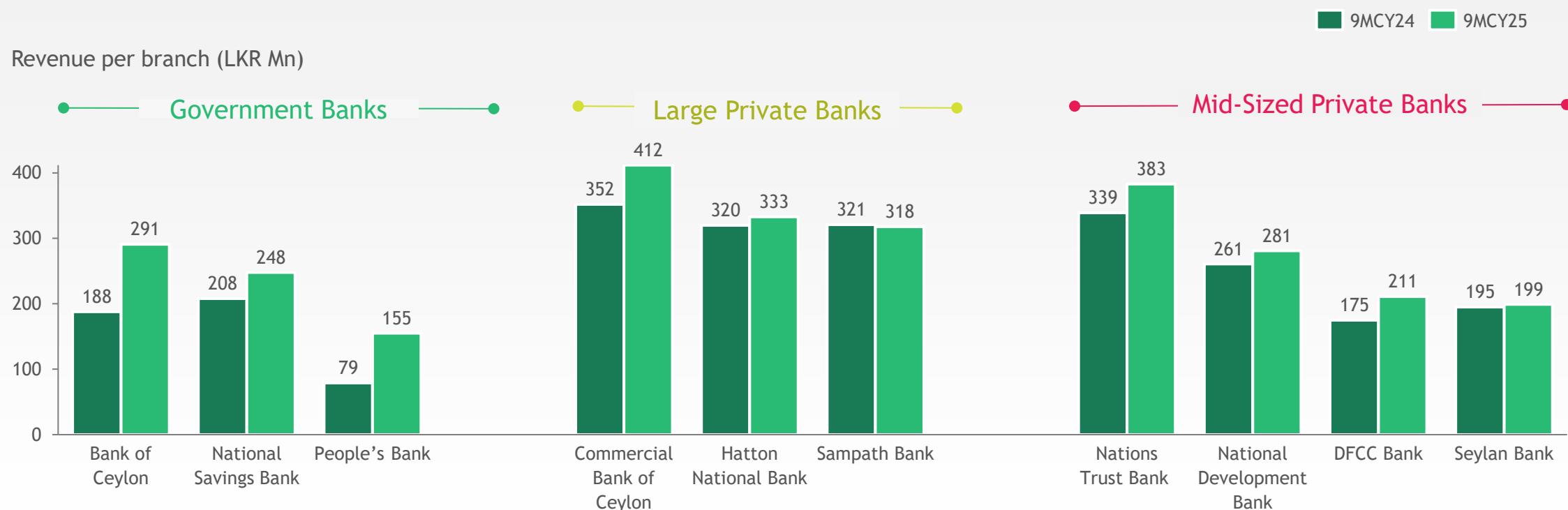




Revenue per branch increases sector wide, underpinned by stronger revenues and cost efficiency



Branch Productivity (Revenue¹ per branch)



1. NII + Net fee and commission income is considered as Revenue

Note: Analysis has been made based on 3 Government Banks, 3 Large Private Banks and 4 Mid-Sized Private Banks

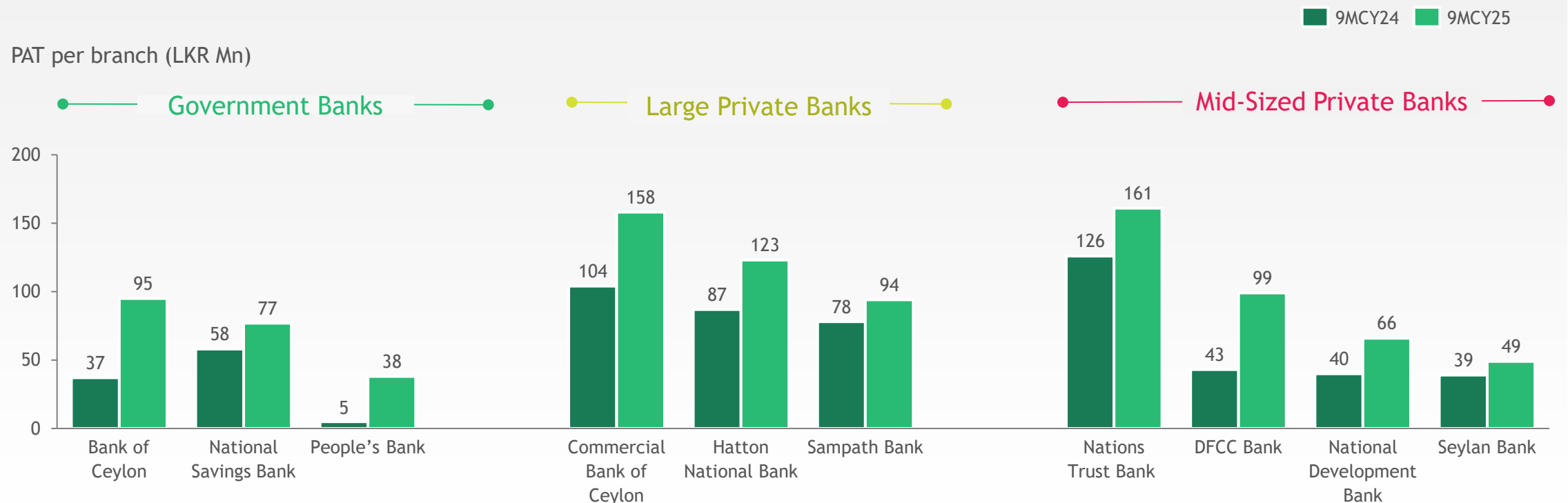
Source: Annual reports, BCG analysis



Improved profitability per branch reflects stronger revenue growth and cost discipline



Branch Productivity (PAT per branch)



Banking sector overview



Macro Indicators



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Key Performance Indicators - Banking Sector



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Valuation, Branch Efficiency and Employee Productivity



Digital in Banking



Key Regulatory Measures



Individual Player Performance



Digital Performance



Website traffic disparities

- Sampath Bank (557.6K), BOC (495.4K), and Commercial Bank (490.4K) lead in website traffic, while NDB Bank (96.3K) and Seylan Bank (167.7K) remain significantly lower, reinforcing a wide traffic gap across banks.



SEO & organic search as the primary traffic driver

- Organic search contributes 36%-69% of total traffic across banks, with Seylan (69%), Sampath (60%), and Nations Trust (38%) showing strong reliance on SEO to drive acquisition.



Low dependence on paid search & social media

- Paid search remains negligible (0-5%) and social media contributes minimally (0-5%), indicating low investment in paid campaigns and limited traction from social channels.



Mobile-First banking strategy - Acquisition v/s Retention

- People's Bank (445K) and BOC (399K) lead in monthly app downloads, while HNB (309K) and Sampath (356K) also show strong acquisition. However, retention varies significantly, with HNB (18% Day-7; 15% Day-30) and Sampath (14% Day-7; 13% Day-30) standing out with the strongest user stickiness













High dependency on branded search

- BOC, Sampath, and Commercial Bank lead in keyword coverage with 18K+ organic keywords each, while NDB and NSB lag significantly, limiting their visibility across high-intent search queries.
- Commercial Bank, BOC, and HNB lead in top 3 keyword positions, while DFCC ranks the weakest.



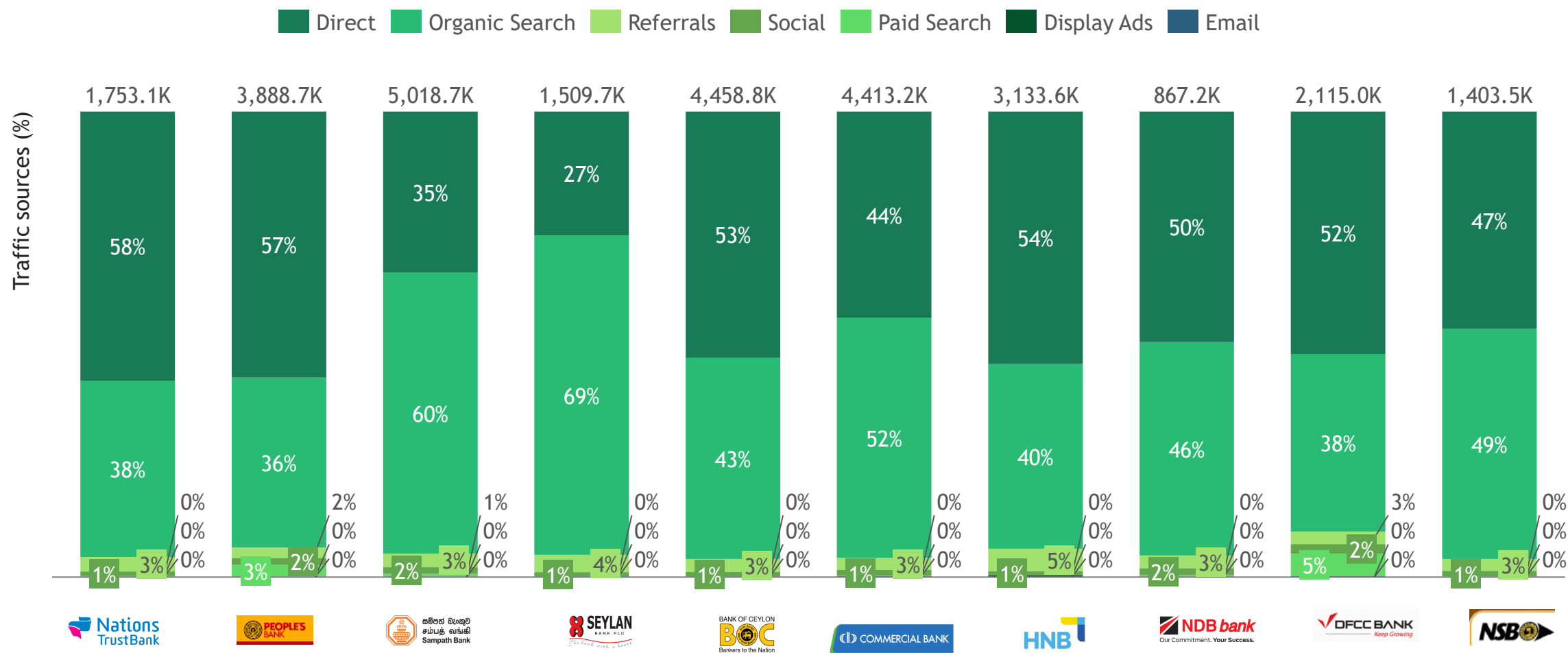
High Disparity in Website Traffic | Sampath and BOC Lead in Website Traffic, While Engagement Strongly Varies Across Banks

											
Traffic metrics	Monthly Visits	194.79K	432.07K	557.63K	167.74K	495.42K	490.35K	348.18K	96.35K	235.32K	155.94K
	Monthly Unique Visitors	61.88K	146.95K	237.02K	78.25K	171.49K	223.00K	103.94K	42.20K	92.28K	64.26K
	Visits per Unique Visitor	3.15	2.94	2.35	2.14	2.89	2.2	3.35	2.28	2.55	2.43
User Behavior	Visit Duration (mm:ss)	04:56	04:38	01:44	01:25	04:48	01:38	04:26	02:42	04:41	02:55
	Pages per Visit	4.65	7.97	2.65	2.49	4.97	2.54	4.98	4.29	4.94	5.6
	Bounce Rate (%)	35.8%	27.06%	55.3%	61.98%	27.57%	45.4%	22.87%	36.11%	36.7%	34.04%

Source: Similarweb - Jan-Sep CY25; Numbers reflect averages for the time period













Digital Traffic Mix | Banks Rely Heavily on Organic Search and Direct; Minimal Paid & Social Contribution















Organic Search Performance | Commercial Bank and BOC Lead in Organic Search Traffic

										
Authority Score	39	44	47	41	46	49	46	37	38	42
Organic Search Traffic (K)	92.5K	301.9K	522.4K	148.6K	663.5K	705.8K	562.1K	96.6K	100.3K	199.1K
Organic Keywords (K)	3.2K	12.3K	18.6K	8.5K	18.8K	18.5K	8.5K	4.5K	9.6K	6.1K
Backlinks (K)	11.9K	62.7K	42.7K	456.8K	121.1K	161.3K	68.9K	22.5K	42.2K	9.5K
Referring Domains (#)	886	2.6K	3.1K	2.7K	3.2K	2.8K	2.8K	1K	1.1K	1.8K
Keywords Position 1-3 (% & No of KW)	6%(191)	5%(570)	4%(704)	3%(240)	5%(970)	6%(1044)	5%(445)	5%(214)	2%(215)	5%(318)
Keywords Position 4-10 (% & No of KW)	13%(421)	9%(1121)	6%(1197)	10%(814)	8%(1584)	8%(1558)	6%(496)	6%(280)	6%(573)	9%(543)



Mobile App Performance | BOC and People's Bank Lead in App Acquisition, While HNB and Sampath Stand Out in Retention

	Acquisition			Retention	
	Monthly Downloads	Monthly Active Users	Daily Active Users	Day 7 Retention	Day 30 Retention
 Nations Trust Bank	39K	47K	10K	17%	12%
 PEOPLES BANK	445K	907K	150K	8%	4%
 සමුප්ප් වාණිජ சம்பத் வங்கி Sampath Bank	356K	341K	94K	14%	13%
 SEYLAN BANK PLC <i>The bank with a heart</i>	76K	84K	14K	12%	9%
 BANK OF CEYLON BOC Bankers to the Nation	399K	1274K	216K	10%	6%
 COMMERCIAL BANK	208K	84K	5K	6%	1%
 HNB	309K	566K	165K	18%	15%
 NDB bank <i>Our Commitment. Your Success.</i>	53K	66K	11K	11%	5%
 DFCC BANK <i>Keep Growing</i>	97K	70K	15K	8%	5%
 NSB	170K	254K	44K	14%	6%

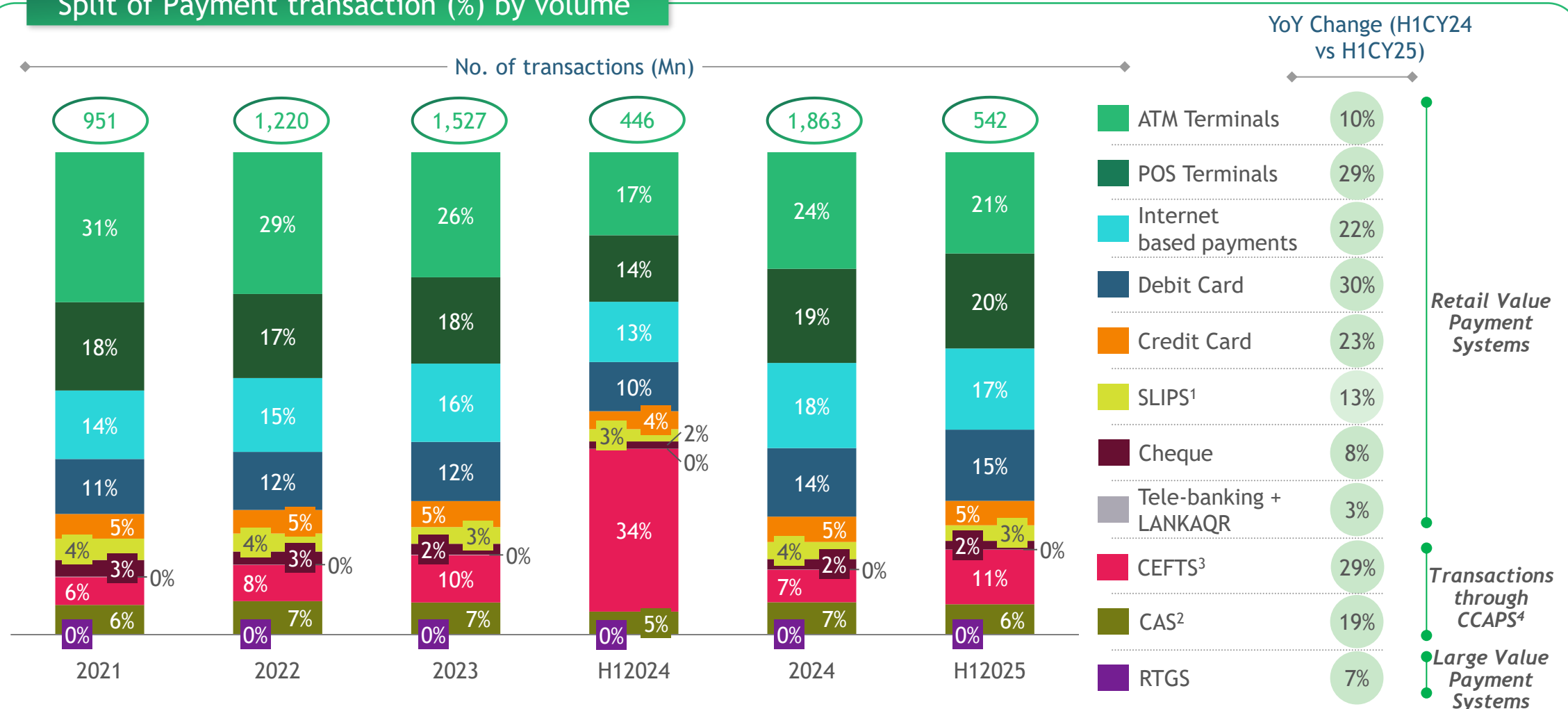
Source: Sensor Tower; Jan- Sep CY25, Sri Lanka.

Definition- 1)Monthly/Daily Active users include new users plus returning users, whereas downloads reflect only new installers within the selected time period. 2)Day-7 Retention: % of new users who return seven days after install. 3)Day-30 Retention: % of new users who return thirty days after install.



Digital payments (Internet banking) gaining market share of total payments systems

Split of Payment transaction (%) by volume



Banking sector overview



Macro Indicators



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Key Performance Indicators - Banking Sector



NPA & Risk Management



Valuation, Branch Efficiency and Employee Productivity



Digital in Banking



Key Regulatory Measures



Individual Player Performance



Key Recent Regulatory Measures



Reporting IT and Cybersecurity Incidents

- Licensed banks are required to report the IT and cybersecurity incidents and online & digital scams to the Director, Bank supervision department.
 - Immediate reporting: **Within 2 hours** of detection of the incident
 - Detailed reporting: **Within 14 days** of detection of the incident
 - Quarterly reporting: **Within 15 days** following the end of each quarter



Domestic Systemically Important Banks (D-SIBs)

- Banks are assessed based on factors such as size, interconnectedness, substitutability, and complexity to determine their systemic importance
- Designated D-SIBs are mandated to maintain higher capital buffers, including CET1
- The directive outlines intensified supervisory expectations for D-SIBs, including rigorous risk management practices and contingency planning capital



Corporate Governance framework for Licensed Banks

- Corporate Governance - Addendum adds a new rule to the 2024 Corporate Governance Directions: directors representing shareholders who obtained voting shares in contravention of the Act must abstain from participating/voting in appointing independent directors



Relief Measures to Assist the affected SMEs

- Licensed banks must create Banking Relief Units to implement, monitor, and report on SME relief measures. Business Revival Units (BRUs) formed under earlier circulars will continue to support broader restructuring and revival of distressed SME accounts
- Relief Banking Unit, may reschedule eligible loans up to 10 years case-by-case, and must have a transparent grievance mechanism on auction valuations



Key Recent Regulatory Measures



Approved Securities for Accommodation granted to Related Parties of Licensed Banks

- The changes **tighten or clarify** the list and conditions of “approved securities”, making collateral requirements more robust to reduce conflict of interest and preferential treatment risk
- Sets **limits on such accommodations** (caps according to Tier-1 capital or fixed rupee ceilings) that trigger requirement for approved securities if exceeded
- **Banks now need to review related-party accommodations** and ensure compliance with the updated approved securities framework



Loan to Value (LTV) Ratios for Credit Facilities Granted in Respect of Motor Vehicles

- **Introduces/updates maximum LTV caps on vehicle financing** across banks, finance companies, and leasing: **60% for motor cars/SUVs/vans, 50% for three-wheelers, 80% for (some) commercial vehicles**
- Removes or aligns favorable terms for electric vehicles (EVs) with conventional vehicles; **takes away very high LTV caps that may have existed for EVs**
- Goal is macroprudential: **reduce credit risk, prevent over-leveraging, harmonize practice across licensed financial institutions**



Strengthening Sri Lanka's Financial System with Integrity: Measures Based on AML / CFT Framework

- **Emphasizes improving customer due diligence, regulatory & supervisory capacity, legal frameworks, and transparency** to close gaps in AML/CFT compliance
- **Addresses emerging risks:** technology-enabled financial products, rapid fintech adoption, cross-border transactions; calls for better risk assessment and oversight in those areas
- **Promotes stronger coordination among regulatory, law-enforcement and financial institutions;** also boosting awareness among customers & public about financial integrity and compliance obligations



Key Recent Regulatory Measures



Recovery Plan Requirements for Licensed Banks (RCPs)

- Licensed banks are required to prepare a Recovery Plan (RCP) under Sections 9 and 10 of the BSPA, outlining actions to be taken if their financial position deteriorates.
- Each bank's RCP should be prepared based on its nature, scale, structure, complexity, and interconnectedness, and identify all group entities and their interdependencies.
- Banks must submit the CY25 RCP, approved by the Board or RO/HO by 31 January 2026, and thereafter provide annual certification and a three-yearly review.



Financial Stability Review CY25 (FSR CY25)

- Released the Financial Stability Review CY25 as required under Section 70(1) of the CBSL Act, presenting its statutory assessment of financial system stability.
- Reviews risks, vulnerabilities, and developments in the financial system and outlines policy measures taken by CBSL and other regulatory authorities.



Amendments to Mobile Banking Unit Guidelines (MBUs)

- Prior approval from CBSL is required for LCBs to conduct activities permitted under paragraph 4, except for those specifically identified as not requiring approval.
- Listed MBU activities including loan/credit card applications, promotions, customer onboarding, and advisory services are permitted only when they do not involve cash transactions.
- Other MBU activities require submission of application BSD-MBU-01 to CBSL 10 working days in advance, accompanied by a cover letter signed by the CEO, COO, or relevant Deputy General Manager.

Banking sector overview



Macro Indicators



Business: Advances & Deposits



Key Performance Indicators - Banking Sector



NPA & Risk Management



Valuation, Branch Efficiency and Employee Productivity



Digital in Banking













Key Regulatory Measures



Individual Player Performance



Annual player performance

	Period	Advances ³ LKR Tn	Deposits LKR Tn	CASA Ratio (%)	NIM ¹ (%)	CIR ² (%)	Stage 3 Loans Ratio(%)	ROA ¹ (%)		
Govt. Banks	 BANK OF CEYLON Bankers to the Nation	9MCY25	2.3 ▲ 9%	4.6 ▲ 16%	28.8% ▼ 91 bps	3.9% ▲ 108 bps	28.6% ▼ 1488 bps	6.7% ▲ 89 bps	1.4% ▲ 78 bps	
		9MCY24	2.1	4.0	29.7%	2.8%	43.5%	5.8%	0.6%	
	 PEOPLE'S BANK	9MCY25	1.7 ▼ 6%	3.2 ▲ 12%	33.5% ▼ 93 bps	4.0% ▲ 193 bps	40.8% ▼ 2977 bps	9.2% ▼ 49 bps	1.1% ▲ 95 bps	
		9MCY24	1.8	2.8	34.4%	2.1%	70.6%	9.6%	0.2%	
	 NSB National Savings Bank	9MCY25	0.5 ▲ 2%	1.6 ▲ 6%	20.7% ▲ 75 bps	4.7% ▲ 51 bps	38.8% ▼ 103 bps	2.6% ▼ 142 bps	1.5% ▲ 30 bps	
		9MCY24	0.5	1.5	20.0%	4.2%	39.8%	4.1%	1.2%	
Large Pvt.	 COMMERCIAL BANK	9MCY25	1.7 ▲ 35%	2.5 ▲ 16%	39.9% ▲ 32 bps	4.5% ▲ 15 bps	27.9% ▼ 354 bps	1.8% ▼ 229 bps	2.1% ▲ 54 bps	
		9MCY24	1.3	2.2	39.6%	4.4%	31.5%	4.1%	1.5%	
	 සමපත් බැංකුව சம்பத் வங்கி Sampath Bank	9MCY25	1.0 ▲ 29%	1.6 ▲ 15%	34.9% ▲ 66 bps	4.1% ▼ 92 bps	41.3% ▲ 241 bps	3.8% ▼ 150 bps	1.5% ▲ 6 bps	
		9MCY24	0.8	1.4	34.3%	5.0%	38.9%	5.3%	1.5%	
	 HNB	9MCY25	1.3 ▲ 30%	1.9 ▲ 16%	34.4% ▲ 97 bps	4.2% ▼ 47 bps	38.9% ▲ 151 bps	1.4% ▼ 196 bps	1.9% ▲ 39 bps	
		9MCY24	1.0	1.6	33.4%	4.6%	37.4%	3.3%	1.5%	
Mid-Sized Pvt.	 NDB bank Our Commitment. Your Success.	9MCY25	0.6 ▲ 29%	0.7 ▲ 15%	28.7% ▲ 372 bps	4.1% ▼ 15 bps	40.4% ▲ 331 bps	4.5% ▼ 200 bps	1.2% ▲ 39 bps	
		9MCY24	0.5	0.6	24.9%	4.2%	37.1%	6.5%	0.8%	
	 SEYLAN BANK PLC The bank with a heart	9MCY25	0.5 ▲ 21%	0.7 ▲ 13%	28.8% ▼ 100 bps	4.4% ▼ 59 bps	48.8% ▲ 304 bps	1.5% ▼ 157 bps	1.4% ▲ 15 bps	
		9MCY24	0.4	0.6	29.8%	5.0%	465.7	3.1%	1.2%	
	 DFCC BANK Keep Growing	9MCY25	0.5 ▲ 29%	0.6 ▲ 29%	25.0% ▼ 71 bps	3.9% ▼ 26 bps	39.9% ▲ 24 bps	4.8% ▼ 119 bps	2.3% ▲ 106 bps	
		9MCY24	0.4	0.4	25.7%	4.2%	39.6%	6.0%	1.2%	
	 Nations TrustBank	9MCY25	0.4 ▲ 42%	0.5 ▲ 25%	30.6% ▼ 31 bps	6.2% ▼ 66 bps	31.1% ▼ 7 bps	1.0% ▼ 71 bps	3.2% ▲ 7 bps	
		9MCY24	0.3	0.4	30.9%	6.8%	31.1%	1.7%	3.1%	
									xxx	Change vs. last year

xxx

Change vs. last year

1. RoA and NIM are calculated as % of average opening and closing assets 2. CIR is calculated as Opex by Total Income (NII + Other Income+ Net Fee & Commission Income) 3. Financial assets at amortized cost, Loans and advances to customers
Source: Financial Statements; BCG analysis

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